



ANNUAL REPORT 2017

Windsor Police Service

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MEET THE BOARD

Windsor Police Services Board



Mayor Drew Dilkens
Chair, WPSB



Jo-Anne Gignac
Vice-Chair,



Dr. Caston Franklyn



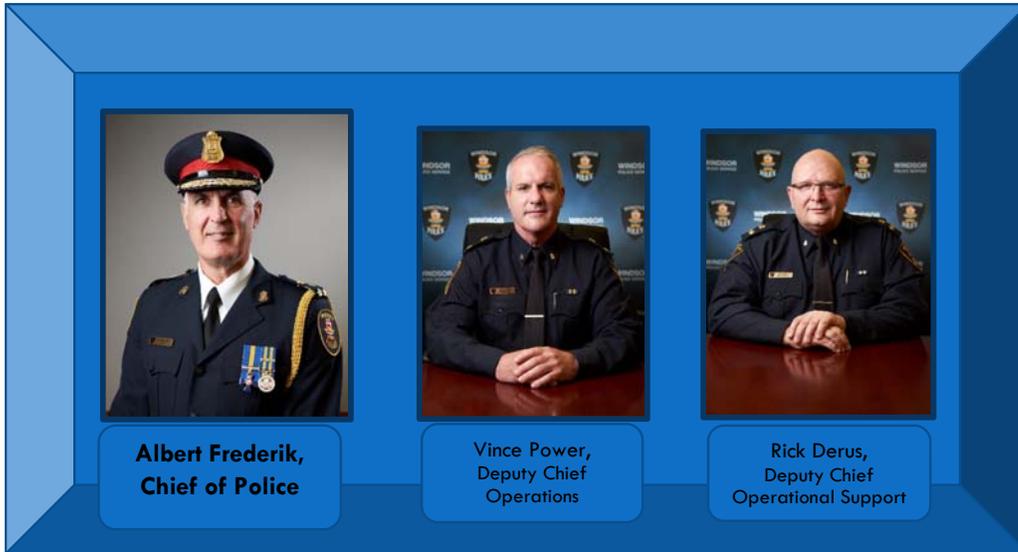
Michael Ray



Sophia Chisholm

MEET THE LEADERSHIP TEAM

Windsor Police Service



Superintendents:

John St. Louis
Ted Hickey
Brendan Dodd
Pam Mizuno

Directors:

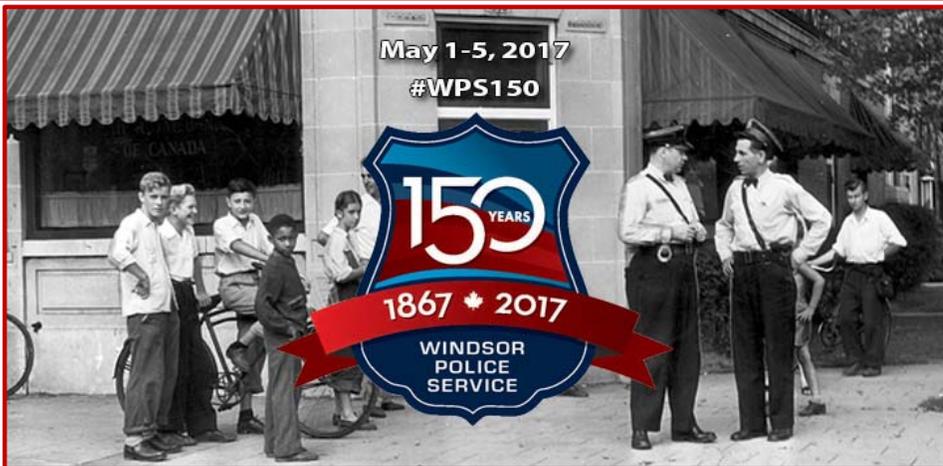
Mari-Sue Bachmeier, Human Resources
Matt Caplin, Information Technology
Susan Gagnon, Information Services
Barry Horrobin, Planning & Facilities
Rita Pennesi, Finance
Lori Powers, E911 Centre

Inspectors:

Todd Cox, Patrol Support
Jason Crowley, Patrol Operations
Tom Crowley, Professional Advancement
Jim Farrand, Investigative Support
Tammy Fryer, Patrol Operational Support
Brad Hill, Investigations
Steve Wortley, Professional Standards

150TH ANNIVERSARY OF THE WINDSOR POLICE SERVICE

During the first week of May 2017, a series of community events designed to celebrate the past, present, and future of the Windsor Police Service were held across Windsor. Proudly hosted by the members of the police service, everyone in the community was invited to participate.



Events Held to Celebrate 150TH Anniversary Of The Windsor Police Service

- May 1, 2017 – The Annual Police Memorial and Appreciation Service at All Saints Church.
- May 2, 2017 – Open air displays and demonstrations culminating in the 150th Anniversary Parade and inspection of Windsor Police personnel.
- May 3, 2017 – Anniversary Gala celebrating 150 years of policing. Over \$80,000 was raised for local charities.
- May 4, 2017 – Law Enforcement Torch Run (LETR) for Special Olympics and lecture on the history of the Windsor Police Service, by historian Marty Gervais.
- May 5, 2017 – Dedication of the Senior Constable John Atkinson Tunnel.

**Truly a spectacle, 150 years in the making.
Congratulations**

VISION AND MISSION



Honour In Service

The Windsor Police Service motto, “Honour in Service,” represents an organizational commitment to excellence in service to our community. A primary goal of every member of the Windsor Police Service is accountability to the community we serve, to ensure community trust and confidence. We are true to our values and committed to “Honour in Service”.

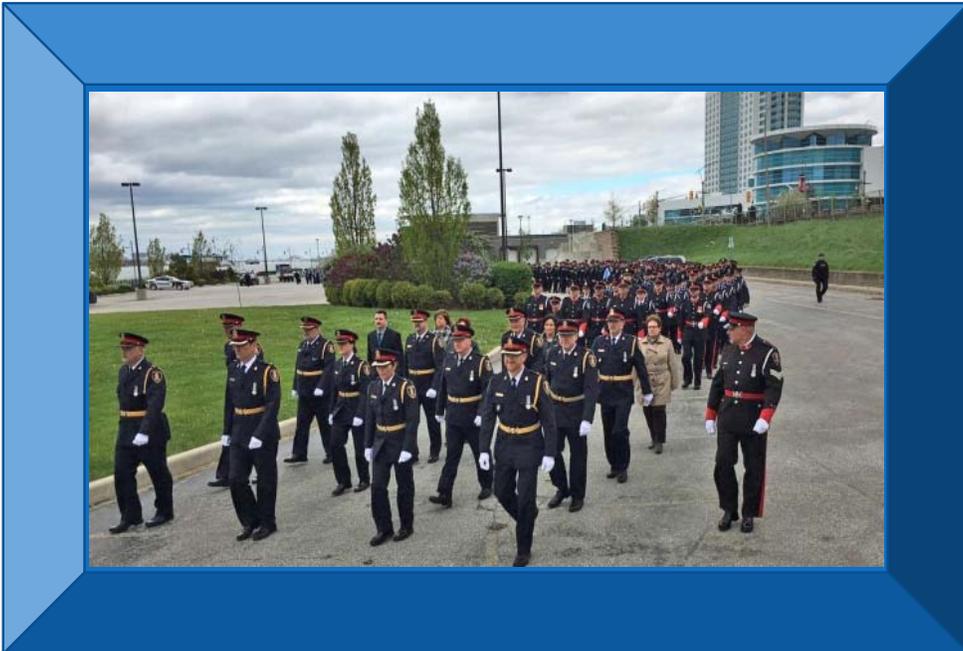
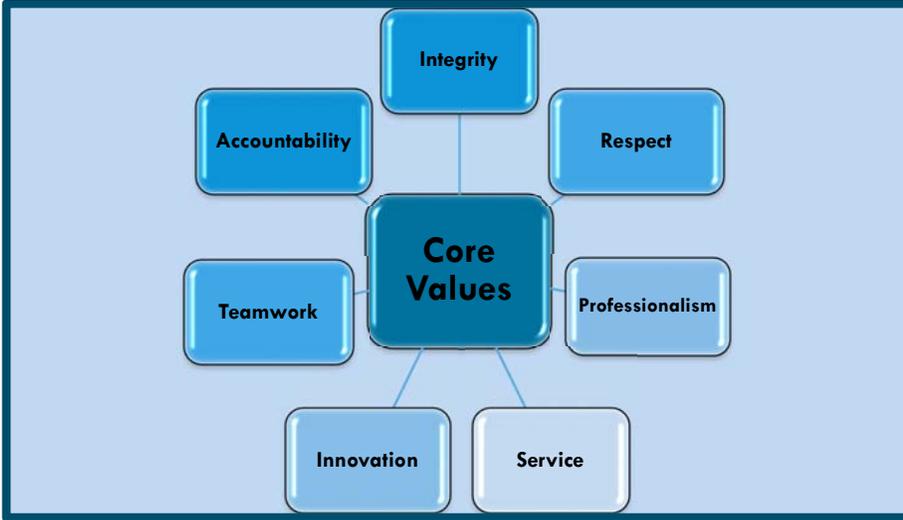
Vision

We are dedicated to excellence in service through the commitment of our people to teamwork, integrity and our core values. Together we work to be the safest community in Canada.

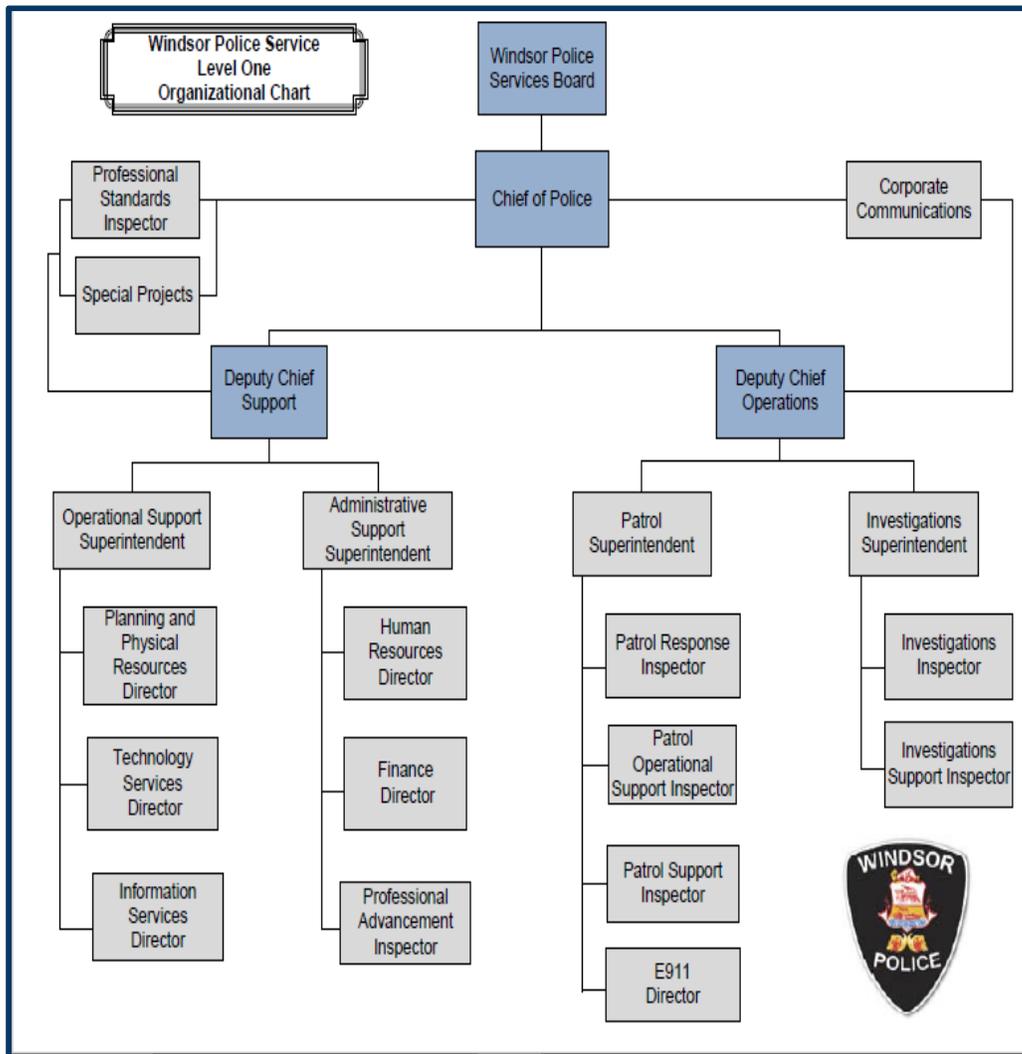
Mission

The Mission of the Windsor Police Service is to serve our community. Working together, we prevent and investigate crime and provide support to those in need. We perform our duties with professionalism, accountability and integrity to ensure the safety of all the members of our diverse community.

CORE VALUES



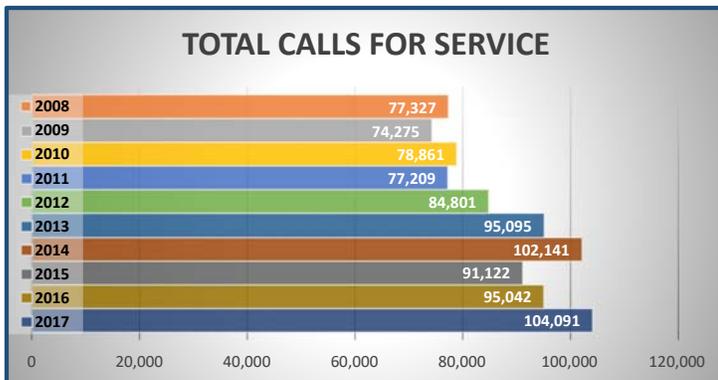
2017 WPS ORGANIZATIONAL CHART



PATROL RESPONSE

The Windsor Police Service is committed to providing effective 24-hour, front-line police service to the citizens and visitors of our city. The core functions include Crime Prevention, Law Enforcement, Assistance to Victims of Crime, Public Order Maintenance, and Emergency Response.

Patrol Response section responded to 104,091 calls for service recorded in 2017. Enforcement of Municipal, Provincial and Federal Legislation remains a core function of all police services.



Patrol Response responded to 104,142 calls for service in 2017, an increase of 9.57 % from 2016.

Problem Oriented Policing (POP)

Problem Oriented Policing (POP) focuses on solving on-going problems rather than responding to incidents in isolation. The concept views incidents as potential symptoms of problems.

The Service will work with the community to: Identify crime, community safety, public disorder and/or road safety problems; Develop and implement initiatives to respond to problems; Monitor and evaluate the effectiveness of problem solving initiatives.

There were 24 active POP files during 2017, a 60% increase over the 15 POP files in 2016.

PATROL RESPONSE

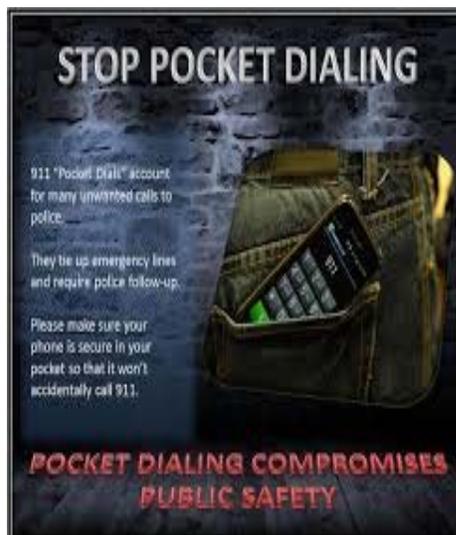
Emergency 911 Centre

Telephone Response Unit & Coplogic

Both TRU and Coplogic were designed to provide members of the community with an alternative method of reporting minor crimes in which there are no safety concerns. The property loss is relatively minor and the presence of a police officer on scene is neither mandatory nor will it advance the investigations. This establishes a method of response to certain events that will provide an adequate level of investigation and will conserve resources to commit to higher priorities as well as satisfying the public's needs regarding police response.

The Service maintains a communications centre known as the Emergency 911 Centre in order to fulfill our duty in providing effective and efficient police service to the community.

"Pocket dials" to 911 are a significant problem experienced by 911 Centres across Canada. This issue has been addressed by many Services, including our own, through education packages and the media. The Windsor Police Service uses the Unanswered Call Management System to track dropped and abandoned calls. The system automatically sends a text message to the caller advising that they called 911 and to call back if they have an emergency. The text message is followed up with a phone call by the communicator. Since the implementation of the education package, there has been a 15% decrease in dropped and abandoned calls compared to 2016. It is worth noting that in 2017 only 9, or 0.13%, of the 7,060 dropped/abandoned calls were true.



PATROL RESPONSE

Patrol Service Dog Unit (PDU)



The mandate of the Windsor Police Service Dog Unit (PDU) is to provide operational support in locating and apprehending suspects, detecting explosives, locating articles of evidence, or missing persons where the use of a Police Dog is warranted. PDU consists of 5 dogs and their handlers, and each are assigned to a Patrol Response Platoon. All Windsor PDU dogs are dual purpose. In addition to general duties of tracking, evidence searching, and apprehension, each K9 has a second purpose of detecting drugs/firearms/ammunition or explosives.

Windsor Police Services PDU unit leads the province in training. PDU members have developed a semi-annual K9 risk management workshop where handlers from Ontario and Michigan attend to work on K9 basic fundamentals.

PDU annually assists in providing security for the following events: Fireworks, Detroit Free Press Marathon, Remembrance Day Ceremony and any additional special events scheduled in the City of Windsor.

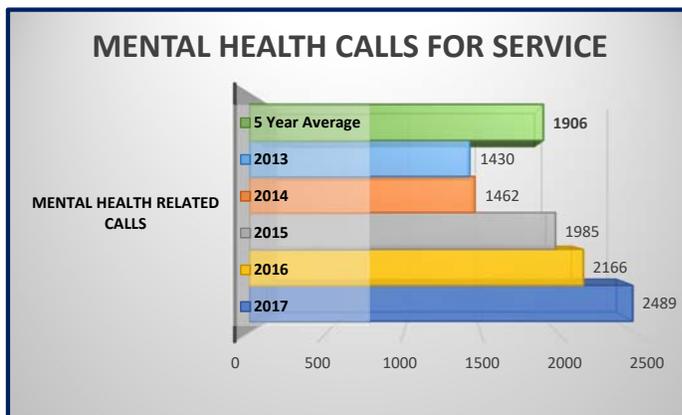
PDU CALLS 2013-2017



PATROL RESPONSE

Community Outreach and Support Team (COAST)

Community Outreach and Support Team (COAST) is a partnership between the Windsor Police Service and the Community Crisis Centre of Hotel Dieu Grace Healthcare. The team of police officers and crisis workers (social workers) provide on-site crisis and mental health assessments to individuals residing in the city of Windsor, age 16 and over. The team helps facilitate access to community services and supports in order to divert from the criminal justice system and/or hospital emergency departments. COAST is not an emergency response service. COAST accepts referrals from police, community service providers, concerned friends, family members and citizens.



COAST facilitates training Windsor Police Service members to be “Crisis Intervention Training” (CIT) certified. This forty hour course provides front line personnel with a comprehensive overview of mental health issues.

During 2017, the team trained 17 sworn and civilian members of WPS as well as members of LaSalle Police Service, and Amherstburg Police Service.

COAST also dedicates time to speak to post-OPC cadets, experienced officers hired to our service, and all new hired Auxiliary officers about the role of COAST in the community and within our organization.

PATROL RESPONSE

City Centre Patrol



In January of 2017, the WPS expanded upon the bike patrol assigned to the City Centre Patrol Unit (CCP). Over the past couple of decades the CCP Unit has been tasked with handling foot patrol and general patrol duties within the downtown Windsor area, as well as in the immediate area around Caesar's Casino.

The WPS bike patrol officers are a dedicated supplementary uniform police presence deployed 24/7 which has developed partnerships with several community partners, such as: Casino Windsor, the DWBIA, the D.R.A. (Downtown Residents Association), The Downtown Mission, Community Housing

Corporation, and Street Help to name a few. With input from these community partners, various issues and concerns are identified and a course of action is taken to address the issues. The officers provide ongoing coverage and response to the area of the casino, as well as responding to various other occurrences and other quality of life concerns related to normal downtown activity.

Officers assigned to the community bike patrol are tasked to respond to the issues and concerns predominantly in our downtown area. On several occasions throughout the year, bike patrol officers have been assigned to various events and specific patrol duties outside the downtown area. Their presence across the city has been extremely well received by the community and their involvement in pressing issues within the downtown core area has been welcomed by downtown businesses, agencies, and residents.

Downtown Directed Patrol

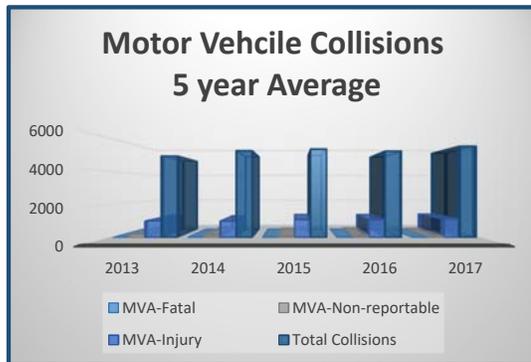
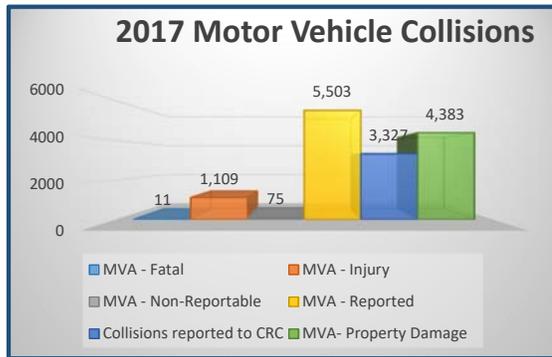
Patrol Response, in partnership with numerous community partners such as the DWBIA, the Town and Gown Committee, the Downtown Windsor Community Collaborative, the Initiative: Glengarry Neighbourhood Renewal, and the D.R.A. (Downtown Residents Association) work together to identify areas of concern that may benefit from a Police response.

One element of the WPS response to stakeholder concerns about the downtown has been the implementation of a *Downtown Directed Patrol (DDP)*. The DDP is a dedicated supplementary uniform police presence deployed every weekend to address rowdy bar patrons, noise related occurrences and other quality of life concerns related to weekend downtown activity. In 2017, Patrol implemented 12 hour shifts and, as a result, the DDP model was altered from previous years. The 12 hour shift saw an increase in deployable officers per shift and a change in the hours that some officers are deployed.

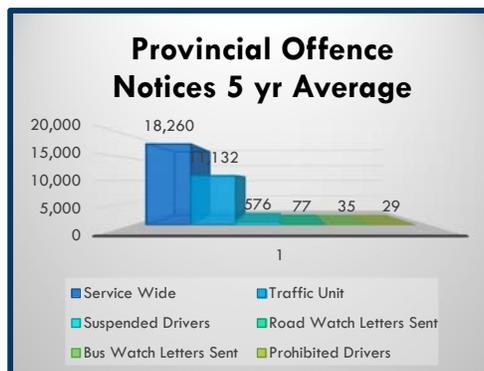
Downtown directed patrol details occur on weekends, particularly between the months of May through September, which are historically the busiest months regarding incidents in the downtown core. This detail offered a visible police presence during peak times but, with the change in shifts, it was more of a scheduling change rather than a different deployment model.

PATROL RESPONSE

Motor Vehicle Collisions and Provincial Offence Notices

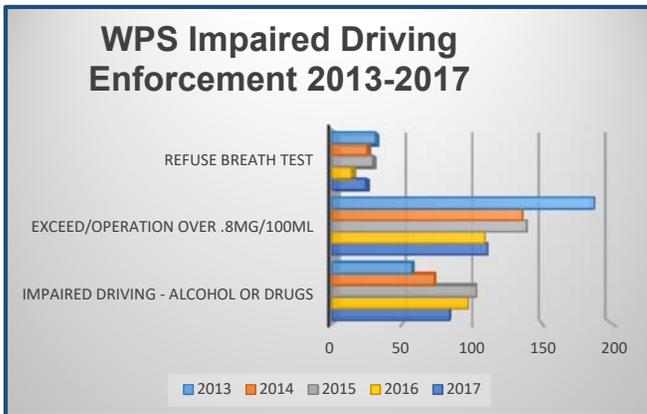
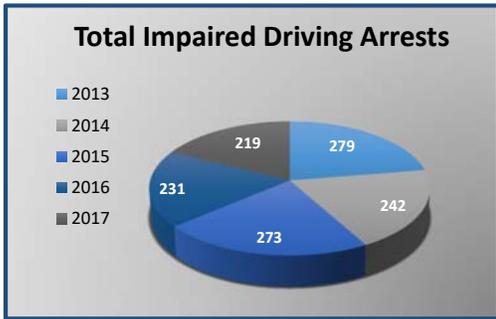


A total of 5,503 collisions were investigated by the Windsor Police Service, with 60% of the total collisions being reported at the Collision Reporting Centre.

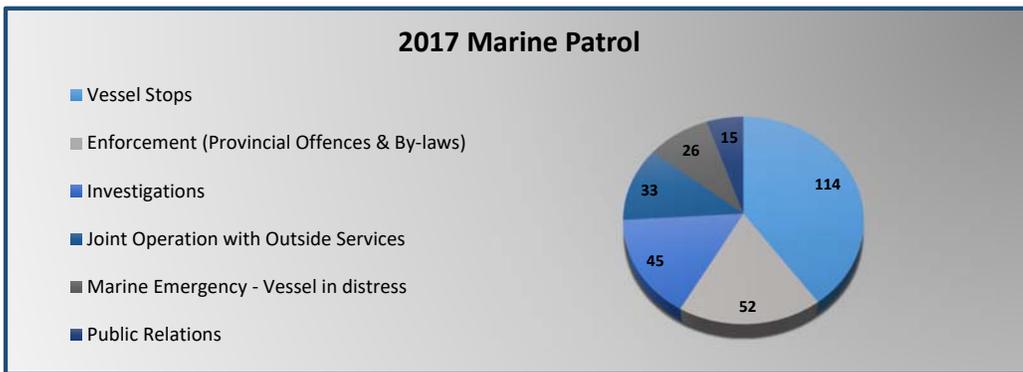


PATROL RESPONSE

Impaired Driving Enforcement & Marine Patrol

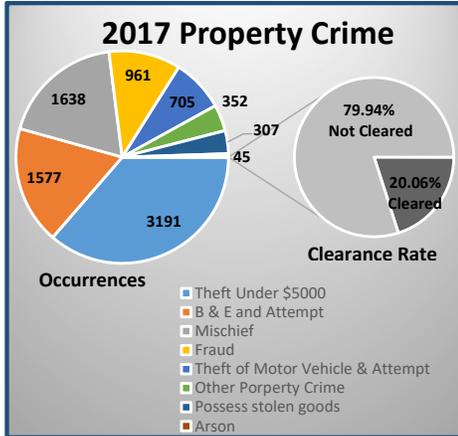


The 2017 RIDE Program conducted 12 Joint Forces RIDE Projects with our Essex County partners (OPP, LaSalle, and Amherstburg).

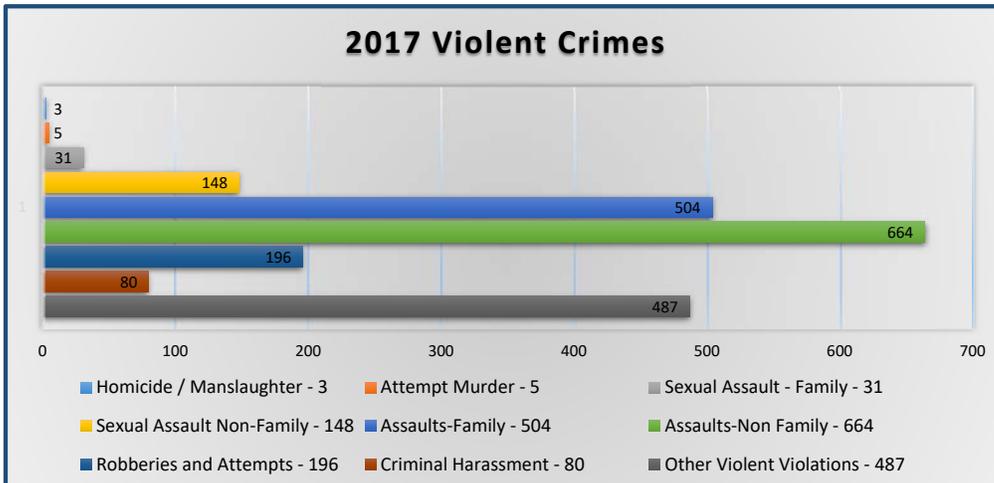


INVESTIGATION SERVICES

Property Crime Offences/Criminal Code Occurrences



There were 2,146 incidents of violent crime reported in 2017. The Windsor Police Service Clearance Rate for all violent Crimes was 80%.



INVESTIGATION SERVICES

Victim Services Unit

The Victim Services Unit is responsible for coordinating victim assistance on behalf of the Windsor Police Service by working in partnership with the Victim Witness Assistance Program, Victim Services of Windsor & Essex County and other community partners. In 2017, a total of 1,707 cases required some form of victim assistance.

2017 Victim Assistance Statistics		
Organization	Total Number of Cases	Description
Victim Services of Windsor/ Essex	245	122 on scene and 79 phone calls
Windsor Police Victim Assistance Unit	620	Retained within W.P.S., Victim Assistance Unit
Victim Witness Assistance Program	842	Cases transferred from WPS Victim Assistance to VWAP for follow up.

Young Offenders



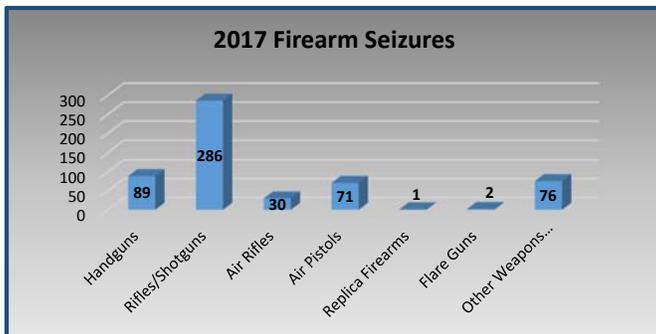
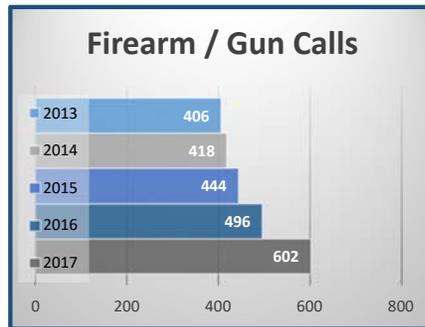
In 2017, there was a decrease in Youth Related Crime. There were 320 youths involved in crime as either an accused party, an arrested person, a charged person, or an offender. This is a 6% decrease from the previous year's total of 342.

WPS Youth Crime Case Clearance

Concluded-Kids 1st Program	0
Offender Under 12 Years	1
Project Intervention	0
TAPPC	0
Warning	86
Total Case-Alternative Clearance	87

INVESTIGATION SUPPORT

Drugs and Gun Enforcement



2017 Firearms Fate Trace Origins:

- Michigan: 3
- Texas: 3
- Ohio: 1
- Arizona: 1



Total items seized by WPS includes all firearms plus: air pistols, air rifles, air soft guns, electrical conduction weapons (stun guns), replica firearms, crossbows, bows, blowguns, and prohibited devices.

COST OF POLICING

2017 OPERATING RESULTS	
Actual Expenditures	
Minor Capital	\$3,411,846
Operating and Maintenance	\$1,872,899
Purchased Services	\$3,573,785
Salaries and Benefits	\$82,098,224
Transfers to Reserve Funds	\$1,989,960
Utilities, Insurance, Taxes	\$894,746
Total Actual Expenditures	\$93,841,460
Actual Revenues	
Grants	\$6,056,795
Permits, Fees, Charges	\$655,552
Recovery of Expenses	\$4,115,048
Recovery Miscellaneous Revenue	\$428,660
Total Actual Revenues	\$11,256,055
Approved Net Budget	\$82,437,022

2016 CAPITAL PROJECTS (BUDGET)	
Police Fleet	
Replacement/Refurbishment	\$1,200,000
Other Capital Projects	\$1,255,000
Total	\$2,455,000



GRANTS RECEIVED IN 2017	
Policing Effectiveness & Modernization	\$1,204,406
Safer Communities 1000	
Officers Partnership Program (SCOOP)	\$341,973
Internet Child Exploitation (ICE)	\$275,985
Proceeds of Crime (Various Initiatives)	\$158,950
Community Policing Partnership (CPP)	\$129,379
Video Surveillance Enhancement	\$87,794
Civil Remedies	\$50,000
Reduce Impaired Driving Enforcement (RIDE)	\$37,504
Provincial Anti-Violence Intervention Strategy	\$37,050
DRDC/ICD Canada	\$23,730
Human Trafficking	\$15,000
Youth in Policing Initiative (YIPI)	\$20,215
Total Grants Received	\$2,381,986
Court Security Prisoner Transportation Program	\$3,674,809
Total Grants and Upload	\$6,056,795

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2017 STATISTICS AND AUTHORIZED COMPLIMENT	
Approved Budget	\$82,437,022
City Population	217,195
Households	91,585
Officer per Capita Ratio	1/486
Authorized Sworn Staff	447
Authorized Civilian Staff	146
Total CC Offences	15,428

HUMAN RESOURCES

NEW HIRES

CADETS

- Ian Mailloux
- Nicholas Bigley
- Matthew Alex Ward
- Danish Ahmed
- Andrew Yacoub
- Justine Crease
- Arjei Franklin
- James Gillis
- Kyle Kaufmann
- Christopher Deneau
- Keri Parent
- Alexander Lyons
- Adrian Devlin
- Conner MacKinnon
- Ryan Godard
- Abraham Nyamadi
- Mouhamad Mroue

EXPERIENCED OFFICERS

- John Paul Karam
- Kirk Young
- Joshua Koptie
- Basil Yousif
- Timothy McInnis

CIVILIAN

- Matthew Caplin
- Andrea Hodgkins
- Seng Nakharath
- Pamela Lepore
- Rina Cumberland
- Andrea Bessette
- Michael Hutchinson



THIRTY YEAR SERVICE AWARDS SWORN MEMBER – 2017

COMELLI, Carole
COREY, R. Brett
DONNELLY, William
GREEN, Winston
LAMARRE, Todd
LEVESQUE, Gaston
RITCHIE, Scott
SEVERIN, Flavio

TWENTY YEAR SERVICE AWARDS CIVILIAN – 2017

HOOL, Dawn
LAMANTIA, Debra
LORWAY, Kelly
SMITH, Laura

THIRTY YEAR SERVICE AWARDS CIVILIAN – 2017

FORBES, Ann
LANOUE, Mary Margaret
POWERS, Lori
WEBSTER, Michelle

RETIREMENTS SWORN

Tim McCulloch
Geoff Dunmore
James Coughlin
John Boyle
Mark Stock
Marc Lalonde
Paul Jean

Vladio Giampuzzi
Steve Wilson
Peter Mosher
Barry Salmon
Thomas (Scott) Reid
Dave Kigar
Greg Yearley
Mark Denonville

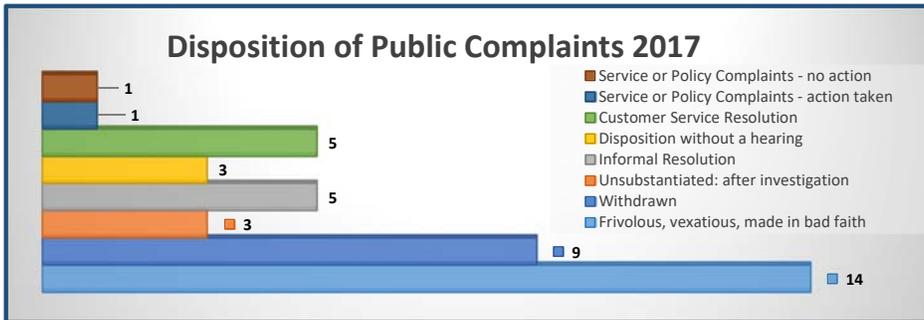
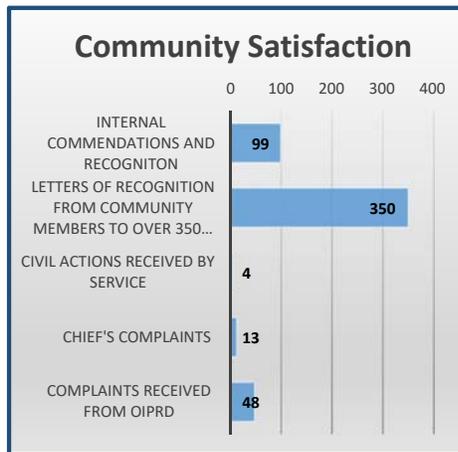
RETIREMENTS CIVILIAN

Gerianne Smith
Betty Louis
Aline Wright
Lou-Anne Hunt
Dave Butler
Rita Stradiotto
Maggie Lanoue
Patti Kelly
Mari-Sue Bachmeier

2017 RETIRED SERVICE MEMBERS IN MEMORIAM

LANGLOIS, Gerald
EVANS, James
DONNELLY, Nancy

COMMUNITY SATISFACTION



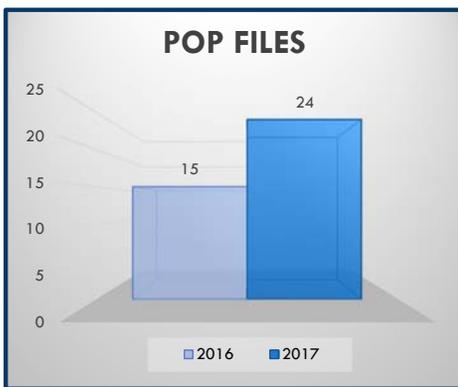
COMMENDATIONS/RECOGNITIONS

In 2017, there were eleven internal commendations/recognition for 99 Windsor Police officers and civilians. 74 letters of recognition were received from the public and other community service agencies, thanking 350 officers and civilians for a job well done!

PROBLEM ORIENTED POLICING (POP)

Proactive Policing or the Problem Oriented Policing (POP) model attempts to address continuing or problematic issues which arise in areas of the community which require monitoring and/or proactive measures.

In 2017 the program continued, requiring each new POP file to be assigned to a Patrol Sergeant responsible for monitoring the file and identifying effective strategies to address the underlying issues. The result was more timely and successful conclusions generating positive feedback and increased public confidence.



9 new POP files were created in 2017, mostly related to disorderly behaviour, criminal activity, and loitering. Some of the 2016 carryovers are perennial files related to Casino Directed Patrols and are always carried over from year to year. Other files carried over from 2016 address issues such as:

- Downtown noise, disorderly and property damage complaints
- Downtown Mission
- Directed patrols of seniors buildings in downtown area

In 2017, the Windsor Police Service began to track community concerns with traffic issues by assigning recurring complaints to POP files. By the end of 2017, there were 13 active traffic POP files in addition to the previously mentioned 24 POP files.

In 2017, Patrol Response worked to build a foundation to improve the Community Mobilization Model in dealing with POP file issues. This involved the further development and integration of the Community Mobilization Officers (CMO) from Patrol Response. CMOs are officers that have been selected and trained in specialized areas such as Crime Prevention through Environmental Design (CPTED), and Neighborhood Watch. CMO training will continue throughout 2018 with the assistance of a Police Effectiveness and Modernization (PEM) Grant through the Ministry of Community Safety and Correctional Services. These first responder officers interact proactively, not only in high risk areas, but also involve themselves in community engagements and functions as they arise. Their role can be one of advisor, mentor, and liaison. They assist with crime prevention initiatives and engage local youth and various community groups. The CMO program provides for increased community engagement and opportunity for the involved officers to build on and expand their skills in relation to community policing. It is expected the CMOs role will be expanded into 2018.



Visit us
www.police.windsor.on.ca

Contact us
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Where
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Are

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Fax: 519-255-6191
Email: info@police.windsor.on.ca

Collision Reporting Centre
2696 Jefferson Avenue
Windsor, ON N8T 2W6
Tel: 519-945-9645

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