



# Windsor Police Service 2019 Annual Report

## **DID YOU KNOW?**

In the 152 year history of the Windsor Police Service, 2019 was an especially historic year that saw the initiation of policing services being provided to the Town of Amherstburg and Pamela Mizuno being named Chief of Police.



On January 1, 2019 the Windsor Police Service began policing the Town of Amherstburg after the signing of a 20 year contract. This marked the end of the Amherstburg Police Service and the approximately 30 members of that organization were officially sworn in as Windsor Police Service officers. Amherstburg operates as a detachment and separate statistics are maintained for it.

Pamela Mizuno joined the Windsor Police Service in 1994 and was named Superintendent in 2016. In 2018, she became a Deputy Chief. On October 4, 2019, Mizuno was officially named Chief of Police, becoming the first female in the Service's history to hold that rank.



# TABLE OF CONTENTS

<b>Vision, Mission &amp; Core Values</b>	<b>3</b>
<b>Message from Police Services Board Chair</b>	<b>5</b>
<b>Message from the Chief</b>	<b>6</b>
<b>Organizational Chart</b>	<b>7</b>
<b>Patrol Response</b>	<b>8</b>
<b>Emergency 911 Centre</b>	<b>11</b>
<b>Amherstburg Detachment</b>	<b>12</b>
<b>Community Outreach and Support Team</b>	<b>13</b>
<b>Road Safety</b>	<b>14</b>
<b>Remotely Piloted Aircraft System</b>	<b>16</b>
<b>Investigation Services &amp; Investigative Support</b>	<b>17</b>
<b>Cost of Policing</b>	<b>25</b>
<b>Community Satisfaction</b>	<b>27</b>
<b>Recognizing Excellence, Hires &amp; Memoriam</b>	<b>28</b>



## MISSION, VISION AND VALUES

### Honour in Service

The Windsor Police Service motto, "Honour in Service," represents an organizational commitment to excellence in service to our community. The Windsor Police Service is endeavouring to become Vision Inspired, Mission Focused and Values Driven. A primary goal of every member of the Windsor Police Service is accountability to the community we serve. We are true to our values and committed to "Honour in Service".



### Vision

We are dedicated to excellence in service through the commitment of our people to teamwork, integrity and our core values. Together we work to be the safest community in Canada.

### Mission

The Mission of the Windsor Police Service is to serve our Community. Working together, we prevent and investigate crime and provide support to those in need. We perform our duties with professionalism, accountability, and integrity to ensure the safety of all the members of our diverse community.

## CORE VALUES



### **Integrity**

We are committed to fair, ethical and respectful treatment of all persons within our organization and in our community.

### **Respect**

We show respect and compassion, through deed and word, to every person.

### **Professionalism**

We are dedicated to professionalism in appearance and conduct, and the continuing pursuit of excellence in all we do.

### **Accountability**

We openly identify and address problems, and willingly accept responsibility for our actions.

### **Innovation**

We are creative in developing effective policy and inventive practices, investing in our people and technologies to provide industry leading service.

### **Teamwork**

We all succeed by working together and in partnership with our diverse community.

### **Service**

We are devoted to serving our community with honour, placing the needs of the community above those of our own.



## MESSAGE FROM WINDSOR POLICE SERVICES BOARD CHAIR



THE CORPORATION OF THE CITY OF WINDSOR

### WINDSOR POLICE SERVICES BOARD

Mayor Drew Dilkens  
Chair

Mayor Aldo DiCarlo  
Vice-Chair

Councillor Rino Bortolin  
Member

Mr. Robert de Verteuil  
Member

Ms. Denise Ghanam  
Member



**Drew Dilkens**  
Mayor/Chair

**"Bravery is not the absence of fear, but action in the face of fear" John Berridge, 18<sup>th</sup> Century Writer**

On behalf of the Windsor Police Services Board, I am pleased to introduce the 2019 Annual Report of the Windsor Police Service. This report will outline many positive changes executed within the last year and those which will shape the way in which the organization moves forward.

In 2019, the Windsor Police Service appointed Pamela Mizuno as the first female officer to the role of Chief of Police in our community. Chief Mizuno exemplifies the leadership required to guide the WPS into the new decade, while embracing the challenges that are presented on a daily basis. She is focused on building a stronger community through mutual trust and respect between the officers and the people they serve and protect.

The passionate and dedicated officers are the reason the Windsor Police Service continues to develop innovative strategies to cement our reputation as one of the most professional and well-trained in the country. Windsor's Police Service has evolved over the past century into an effective force which understands the unique needs of our diverse society and the challenges of being a border city.

The Windsor Police, and Police Services Board are bound by the common commitment to serve and protect the residents of Windsor and to ensure transparency and accountability for Windsor taxpayers. We recognize that important conversations regarding equality and justice need to continue, in order to ensure continued community trust in our local police force. Fundamentally, the core objectives of the Service are to be of service to all those they encounter and interact with.

This Annual Report reflects our thanks to all those who make up the Windsor Police Service, specifically I wish to highlight the contributions of hundreds of members, past and present who have dedicated their lives in service of our community.

A handwritten signature in black ink, appearing to read "Drew Dilkens".

**Drew Dilkens**  
Mayor/Chair

## MESSAGE FROM THE CHIEF OF POLICE

On behalf of all members of the Windsor Police Service, I am pleased to present the 2019 Annual Report. In the following pages, you will find not only a statistical analysis of our policing response to the communities of Windsor and Amherstburg, but you can also see the Windsor Police Service's progress and achievements over the course of the year.

Over the first few days of the year, nearly all of the members previously employed by the Amherstburg Police Service were sworn as members of the Windsor Police Service and continued their duties within the town. By all accounts, the transition was deemed a success, and we look forward to developing relationships and ensuring the safety of all of the citizens of Amherstburg.

In June, Chief Al Frederick wrapped up a distinguished 35-year career, with a much deserved retirement. We would like to thank him for his significant contributions to the safety and well-being of the community and wish him all the best.

With the retirement of Chief Frederick, the Windsor Police Services Board undertook a recruitment initiative to replace him. In October, Police Services Board Chair Drew Dilkens had me join him at my daughters' school where he made the surprise announcement that I was the successful candidate. It is both an honour and privilege to lead the members of this extraordinary police service and proudly serve our community.

As always, the Windsor Police Service remains grateful for the ongoing support of members of the Windsor Police Services Board, our community partners and the citizens of the City of Windsor, and the Town of Amherstburg. I also want to thank all of our members for their commitment and service. We remain dedicated to excellence in service through the commitment of teamwork, integrity and our core values as we strive to be the safest community in Canada.

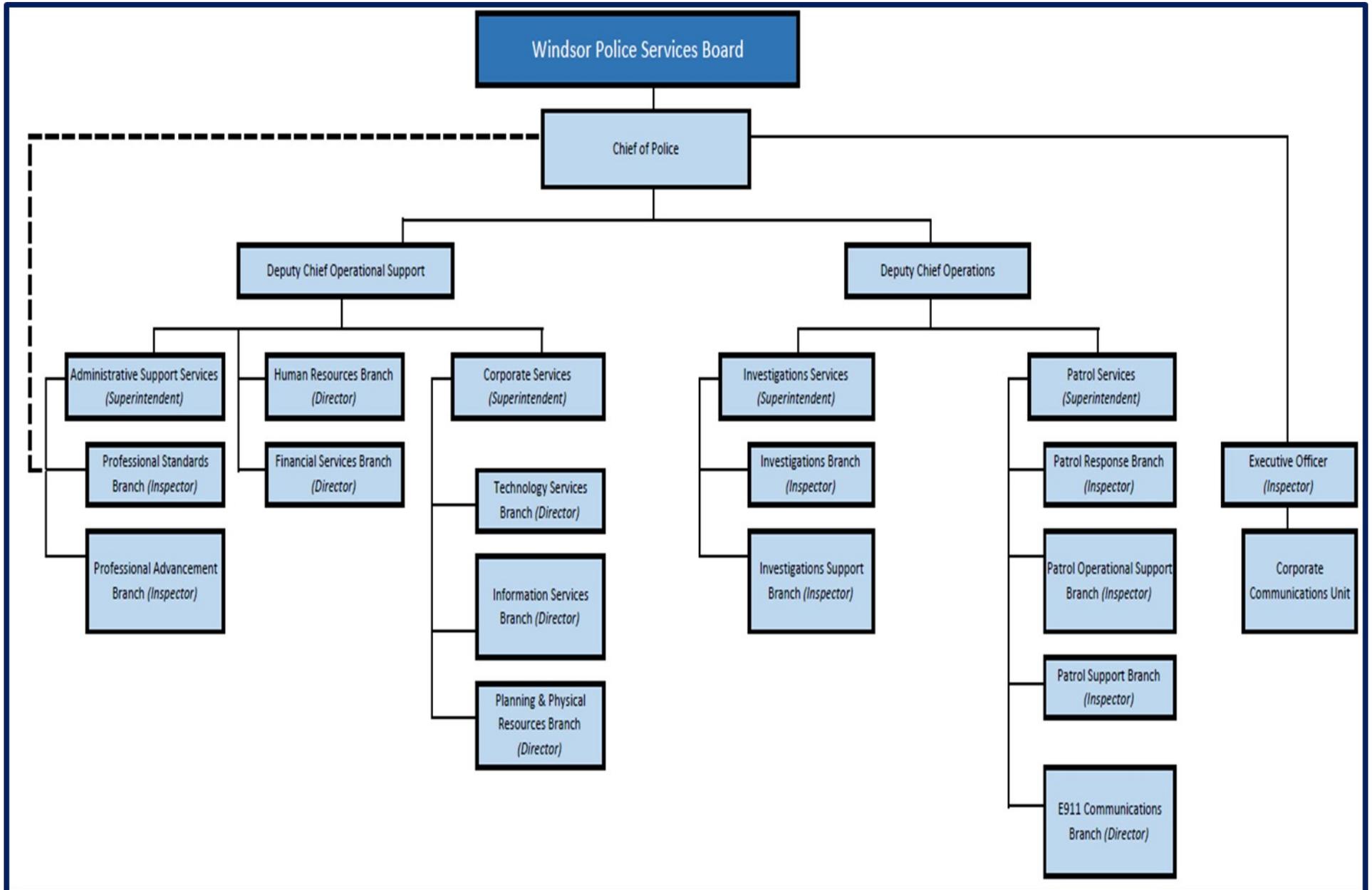


**Pamela Mizuno**  
Chief of Police

A stylized, handwritten signature in white ink, appearing to read 'P. Mizuno'.

**Pamela Mizuno**  
Chief of Police

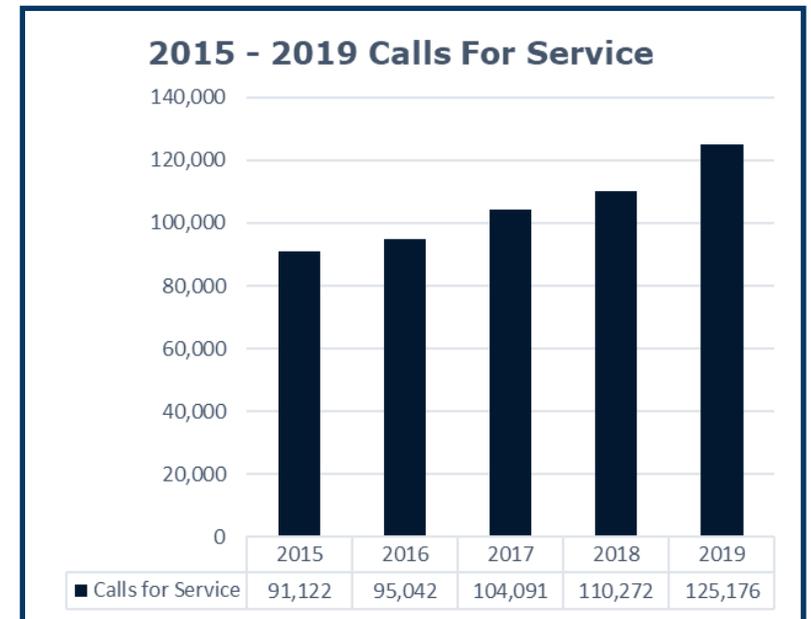
# WPS Organizational Chart



## PATROL RESPONSE

The Windsor Police Service is committed to providing effective, front-line policing to the citizens and visitors of our city. Our core functions include crime prevention, law enforcement, providing assistance to victims of crime, public order maintenance, and emergency response.

Patrol Response responded to 125,176 calls for service in 2019. This represented a 14% increase from 2018.

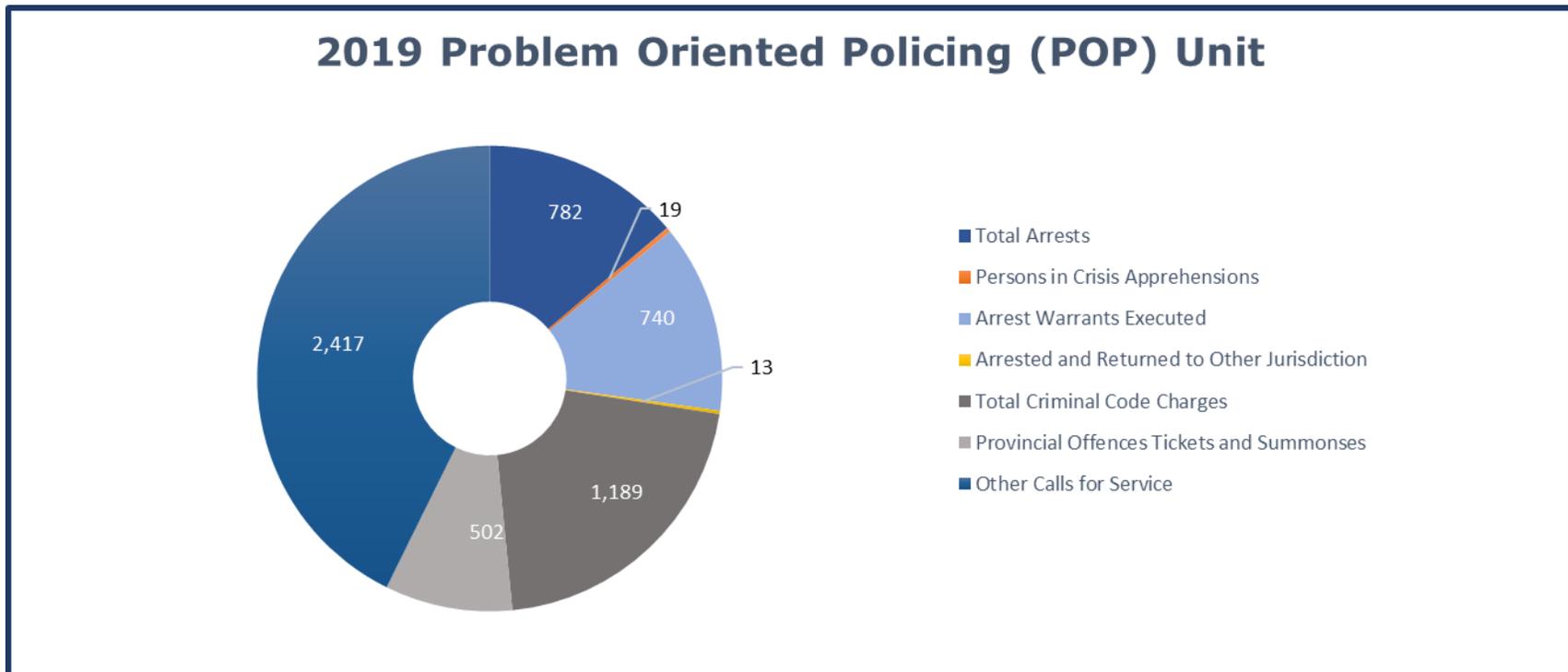


## PROBLEM ORIENTED POLICING (POP) UNIT

The Problem Oriented Policing (POP) Unit was formed in October of 2018. The Unit emerged as a rapid response to community demands for increased enforcement in the downtown area. The POP Unit also patrols other areas of the city in response to enduring problems that require sustained police attention.

Resourced from the Patrol Division, the POP Unit initiated a strategy of high visibility and high enforcement as part of a broader scheme to improve quality of life for stakeholders in the downtown area.

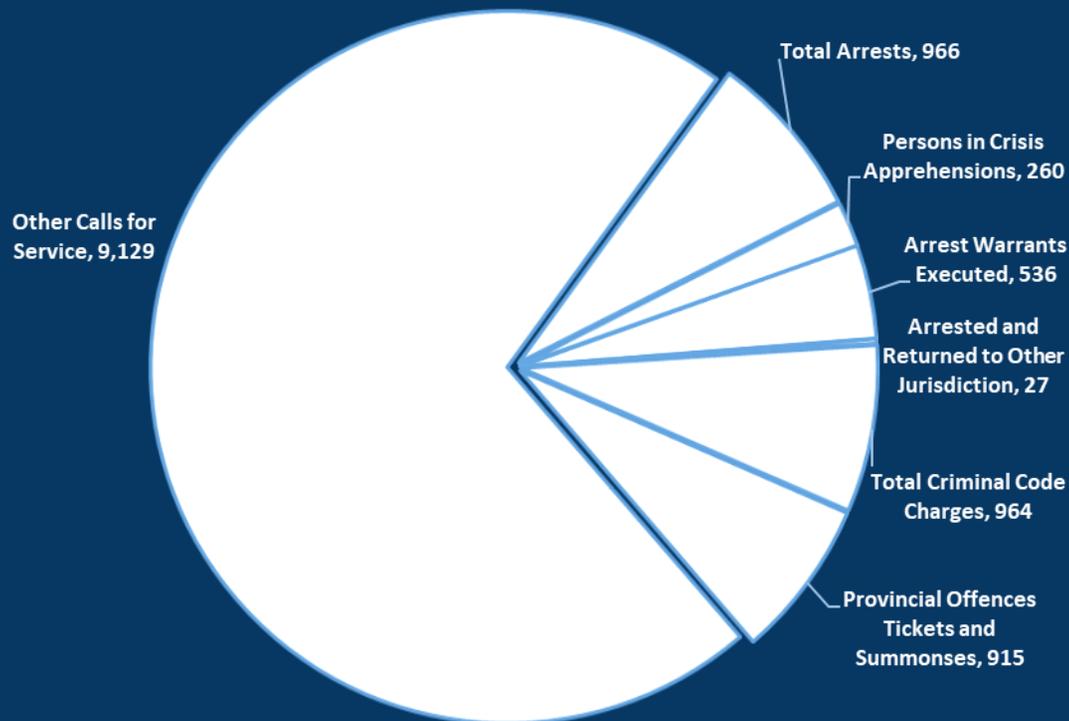
The POP Unit adopted a daily practice of interacting with community groups, schools, shelters, business owners and residents to ensure all concerns were represented and addressed. The POP Unit made progress in dealing with disorderly and criminal behaviour by individuals in the downtown area. Moreover, the POP Unit has been successful in locating many persons wanted on outstanding arrest warrants and criminal charges both locally and by outside jurisdictions. The POP Unit has also developed a reputation for working with community partners to connect individuals in need to appropriate support services.



## CITY CENTRE PATROL (C.C.P.) UNIT

The CCP is comprised of twenty-one officers who work on foot, bike and in police vehicles, within the downtown area.

The designated CCP patrol zone was modified slightly in January of 2019, increasing the total geographical territory patrolled by this unit. One notable change in 2019, was the sight of CCP officers patrolling the interior area of Caesars Casino as part of their daily patrol activities. This is the first time that uniform officers from WPS have conducted such patrols since the inception of casino gaming in Windsor.



2019 marked a new path of collaboration with numerous community partners. Rather than focus solely on enforcement, CCP officers prioritized a strategy that seeks to connect individuals in need of support services to available support networks and resources in the community.

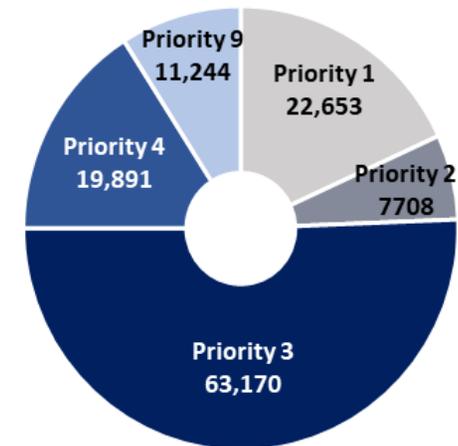
## EMERGENCY 911 CENTRE

The mandate of the Windsor Police Service Emergency 911 Centre is to provide quick, efficient, quality service to those requiring emergency and non-emergency service.

### BY PRIORITY

- **Priority 1** - *Emergency Response* - Life threatening situation
- **Priority 2** - *Urgent Response* - Event in progress that requires immediate police intervention
- **Priority 3** - *Routine Response* - Events that require police involvement but do not require urgent response
- **Priority 4** - *Regulatory Response* - Events requiring a police presence such as traffic escorts or follow-ups
- **Priority 9** - *Alternative Police Response* - Via telephone or Coplogic

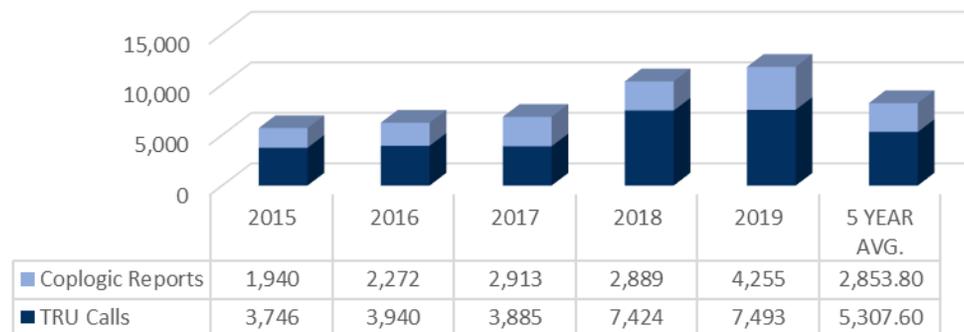
## 2019 Calls For Service



## Telephone Response Unit (TRU) & Coplogic

Both TRU and Coplogic were designed to provide members of the community with an alternative method of reporting minor crimes in which there are no safety concerns. The property loss for these reports are relatively minor and the presence of a police officer on scene is neither mandatory nor will it advance an investigation.

### 2015- 2019 Telephone Response Unit & Coplogic



## AMHERSTBURG DETACHMENT

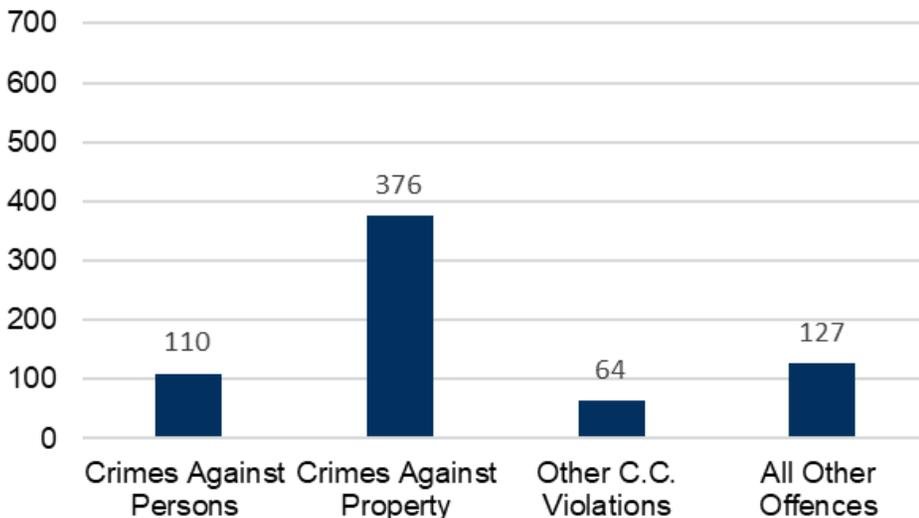


In January of 2019 the Windsor Police Service began policing the Town of Amherstburg. The Windsor Police Service - Amherstburg Detachment consists of thirty members assigned to different units of policing including Patrol Response, Traffic Enforcement, Criminal investigations and Community Outreach.

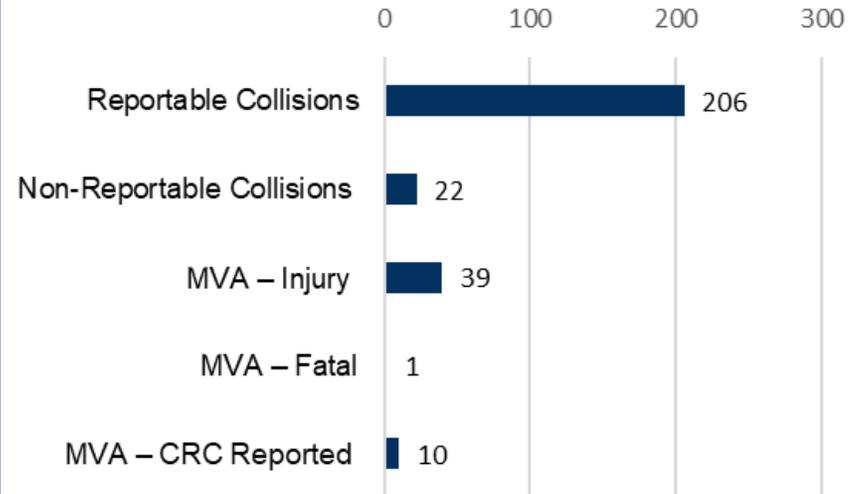
The Town of Amherstburg not only retained the level of policing to which they were accustomed, but also gained significant benefits in terms of specialized expertise and physical resources.

In 2019, The Amherstburg Detachment responded to 6,278 calls for service resulting in 1,683 reports and 193 arrests.

### 2019 Amherstburg Investigations



### 2019 Amherstburg MVA Investigations



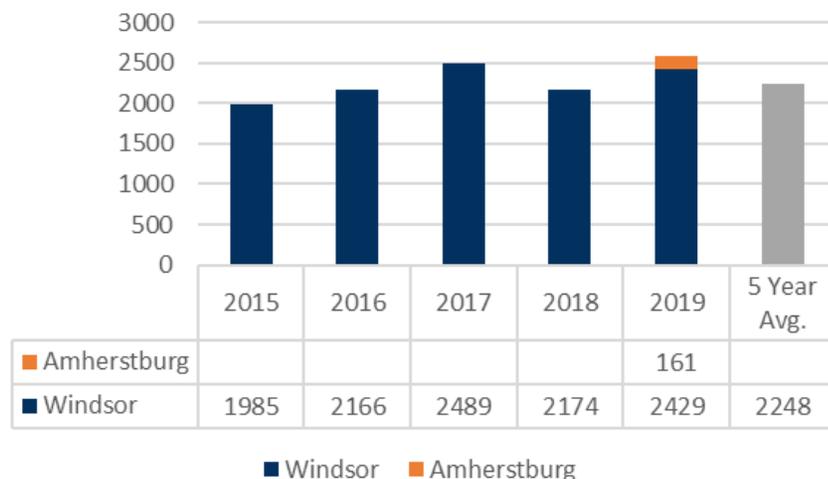
## Community Outreach and Support Team (COAST)



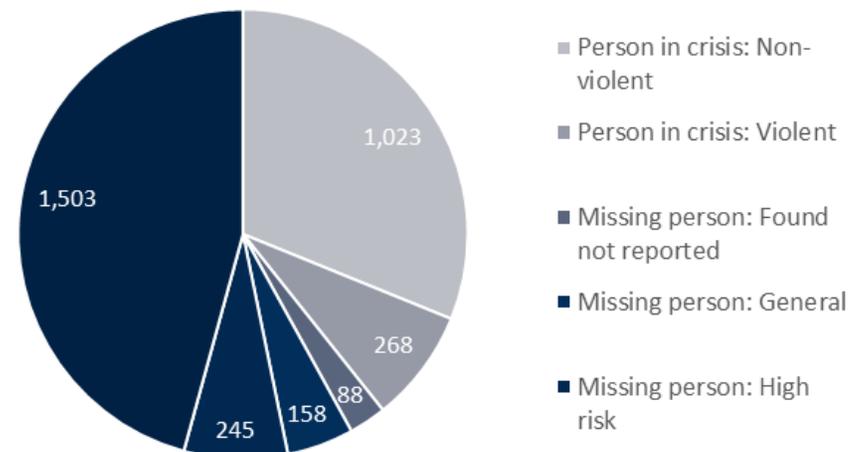
The Community Outreach and Support Team (COAST) is a partnership between the Windsor Police Service and the Community Crisis Centre of Hotel-Dieu Grace Healthcare. The team consists of two police officers and two crisis workers who provide on-site crisis and mental health assessments to individuals residing in the community. They also help to facilitate access to community services and supports in order to divert persons from the criminal justice system and/or hospital emergency departments. COAST is not an emergency response service.

COAST accepts referrals from the police, community service providers, family members and citizens.

### 2015 - 2019 Mental Health Related Calls for Service

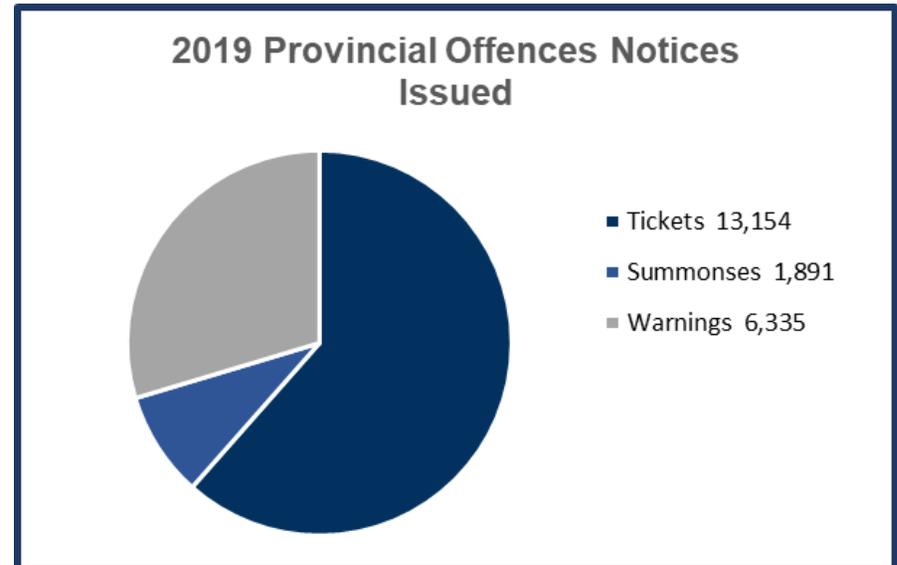
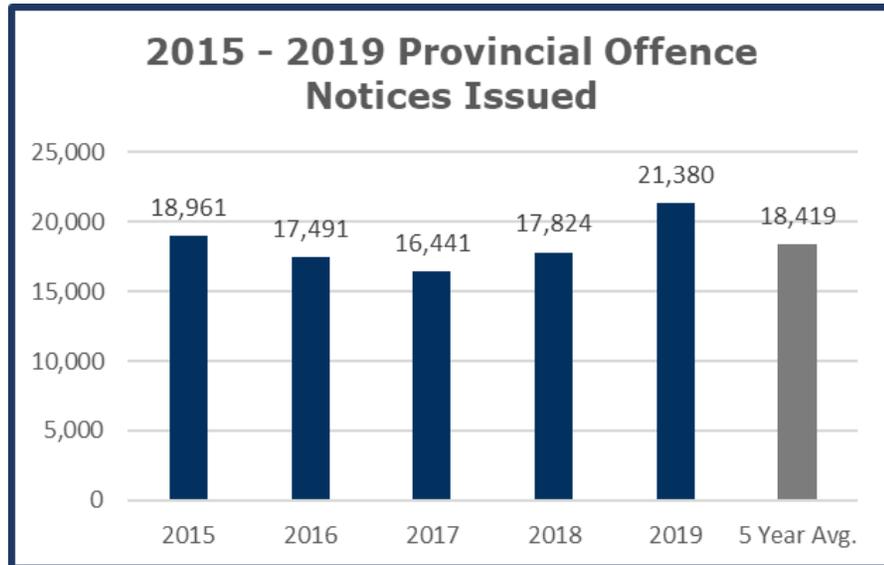
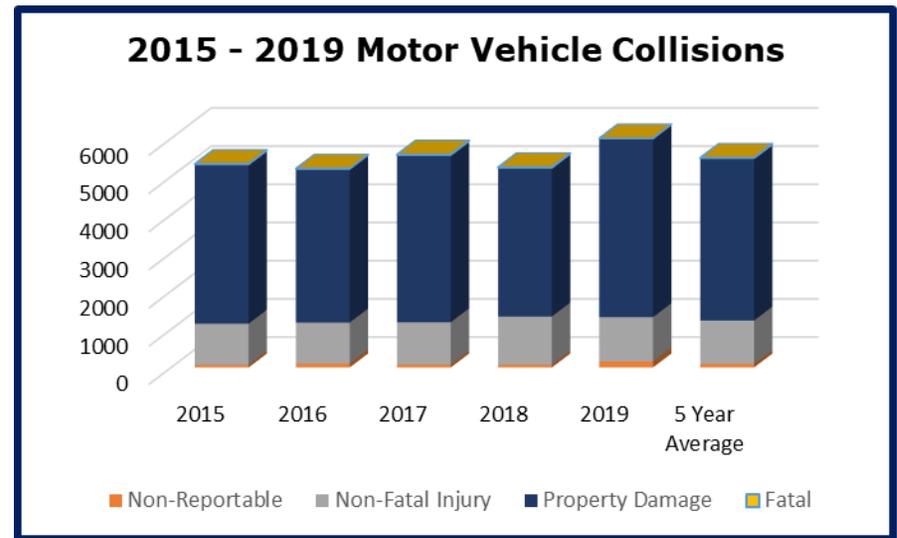
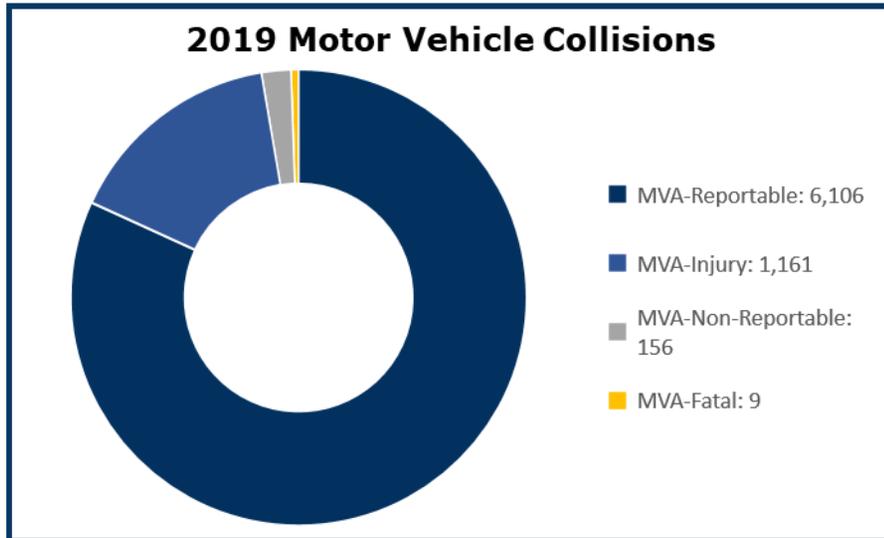


### 2019 Mental Health Calls for Service



## Motor Vehicle Collisions (MVA) and Provincial Offences Notices (Tickets)

In 2019, the Windsor Police Service investigated 6,106 motor vehicle collisions compared to 5,246 in 2018, representing a 15% increase. 3,602 collisions were referred to the Collision Reporting Center.



## Impaired Driving Enforcement

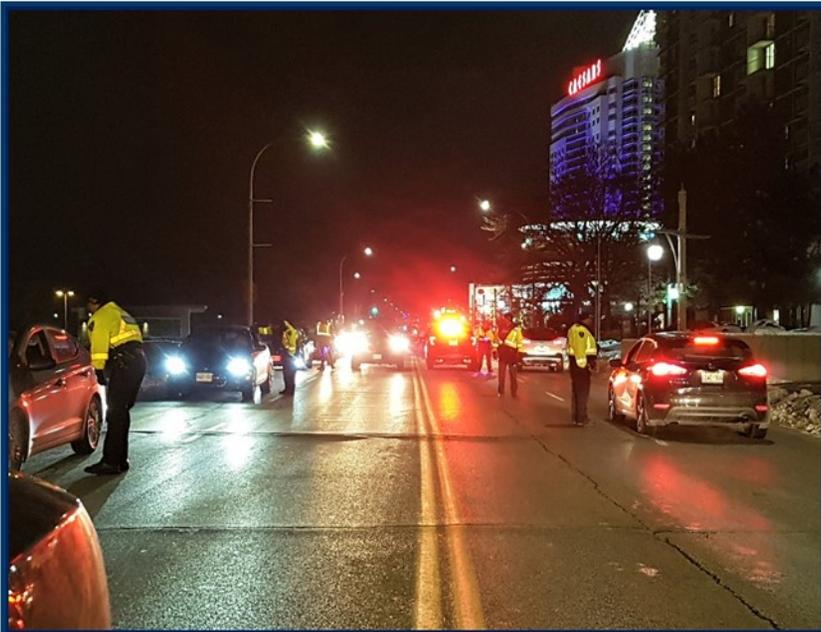
The Traffic Enforcement Branch's main goal is to ensure the orderly and safe movement of traffic in the City of Windsor, and Town of Amherstburg. The Traffic Enforcement Branch was involved in Standard Field Sobriety Testing (SFST), and Drug Recognition Evaluation (DRE) training. This training was put into field use throughout 2019.

As part of the Windsor Police Service's continued commitment to Mothers Against Drunk Driving (MADD), and their initiatives, 15 Reduce Drunk Driving Everywhere (RIDE) Programs were deployed in conjunction with other law enforcement partners, including the Ministry of Transportation.

### 2015-2019 Impaired Driving Enforcement



■ Impaired Driving - Alcohol or Drugs	242	206	192	227	254	224.2
■ Refuse Breath Test	29	14	23	24	39	25.8



RIDE STATISTICS	2015	2016	2017	2018	2019	5 Year Avg.
Vehicles Stopped	7,374	8,427	3,704	8,600	7,837	7,188
Suspensions Issued	11	19	14	14	44	20.4
Impaired Charges	7	0	6	10	16	7.8
Other Criminal Charges	1	0	7	2	0	2
Roadside Tests Administered	113	133	54	54	112	93.2
Liquor License Act (LLA) Charges	1	1	0	0	3	1

## REMOTELY PILOTED AIRCRAFT SYSTEM (RPAS)

In September 2019, the Windsor Police Service established a Remotely Piloted Aircraft System (RPAS). The RPAS unit is comprised of six members.

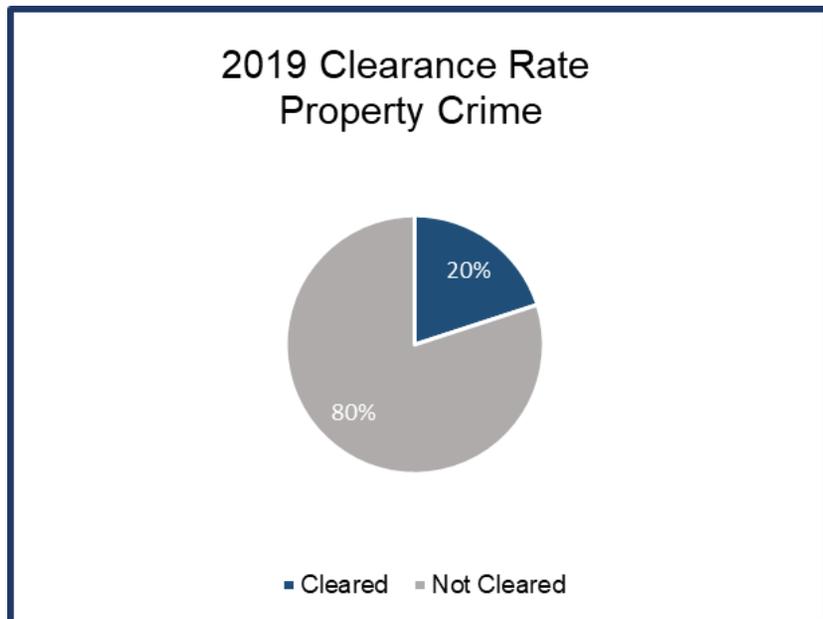
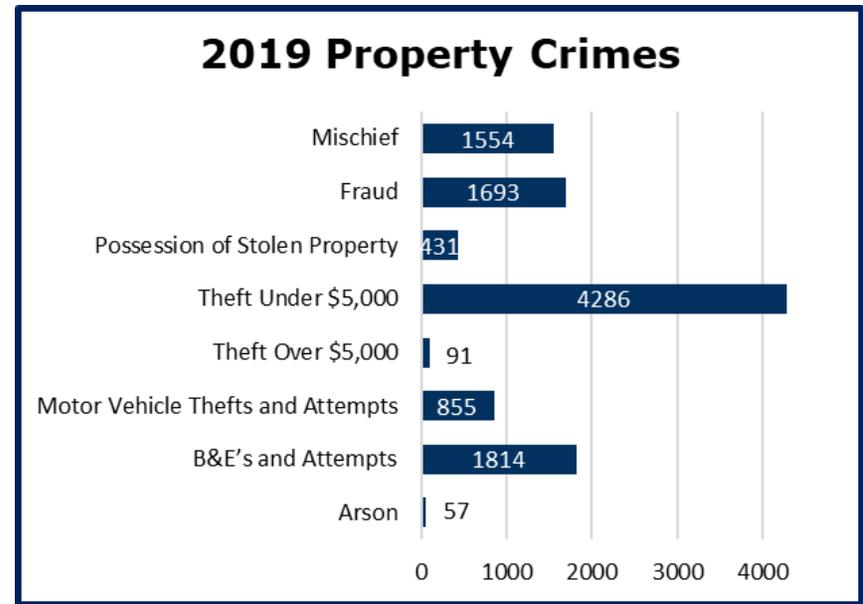
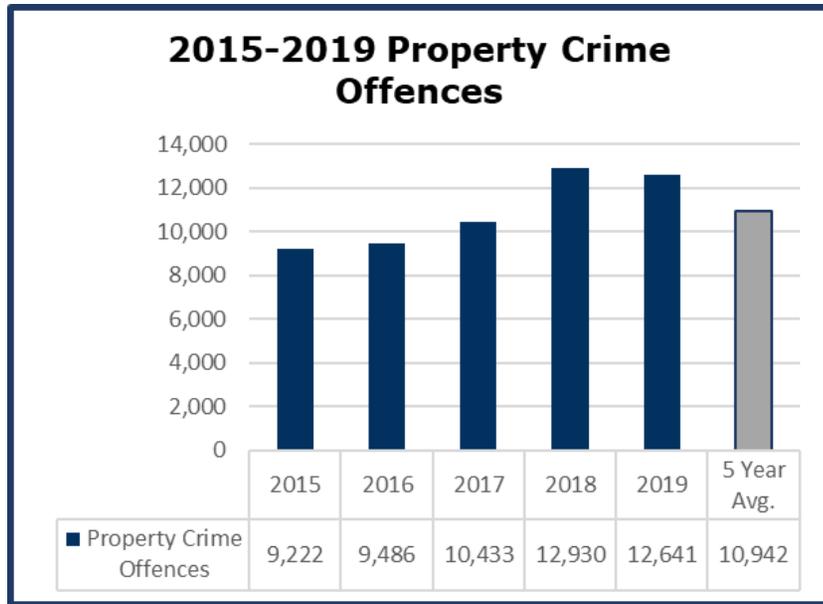
All members of the Unit have successfully obtained their advanced operations certification and Special Flight Operator Certificate from Transport Canada. Members of the RPAS Unit are resourced from other units within the police service and are made available as needed.

Examples of situations in which RPAS may be deployed include:

- Traffic reconstruction
- Search and rescue
- Firearms/weapons calls
- Disaster scenarios or accidents
- Crime scenes
- Event monitoring

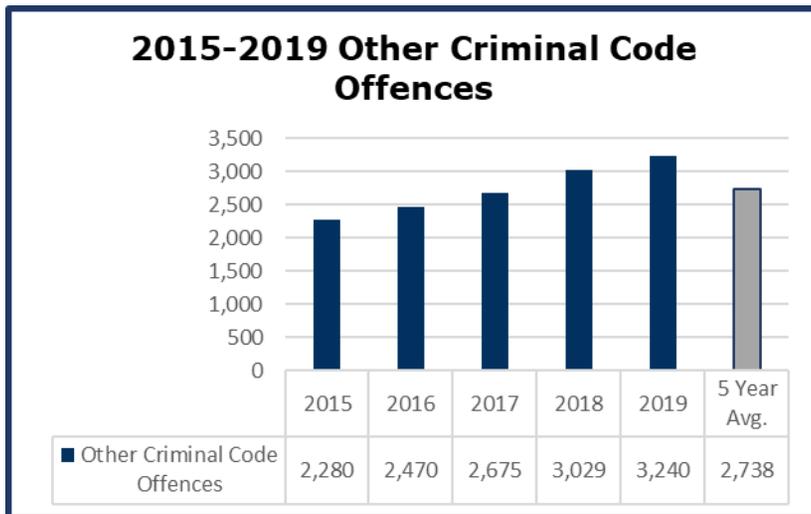


# INVESTIGATION SERVICES - Property Crime Offences/Criminal Code Occurrences



## Other Criminal Code Definition

Some examples of "other" criminal code violations are: counterfeiting, weapons violations, child exploitation, disturbing the peace, indecent acts and probation violations. (Statistics Canada, Subsection 1.23)





# FRAUD ALERT

**(519) 258-6111**



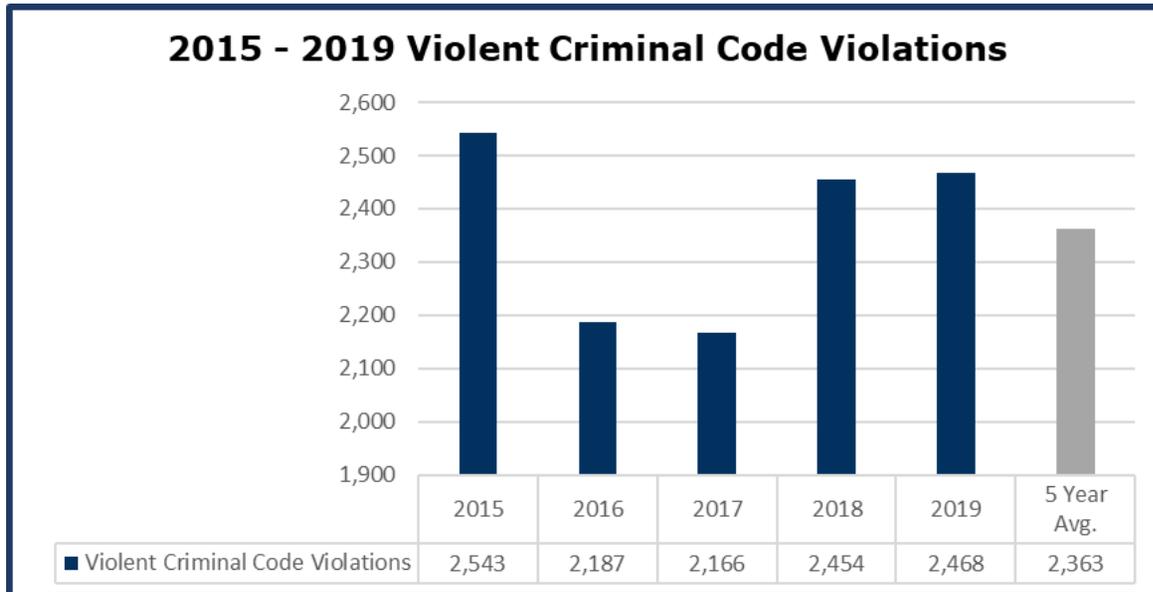
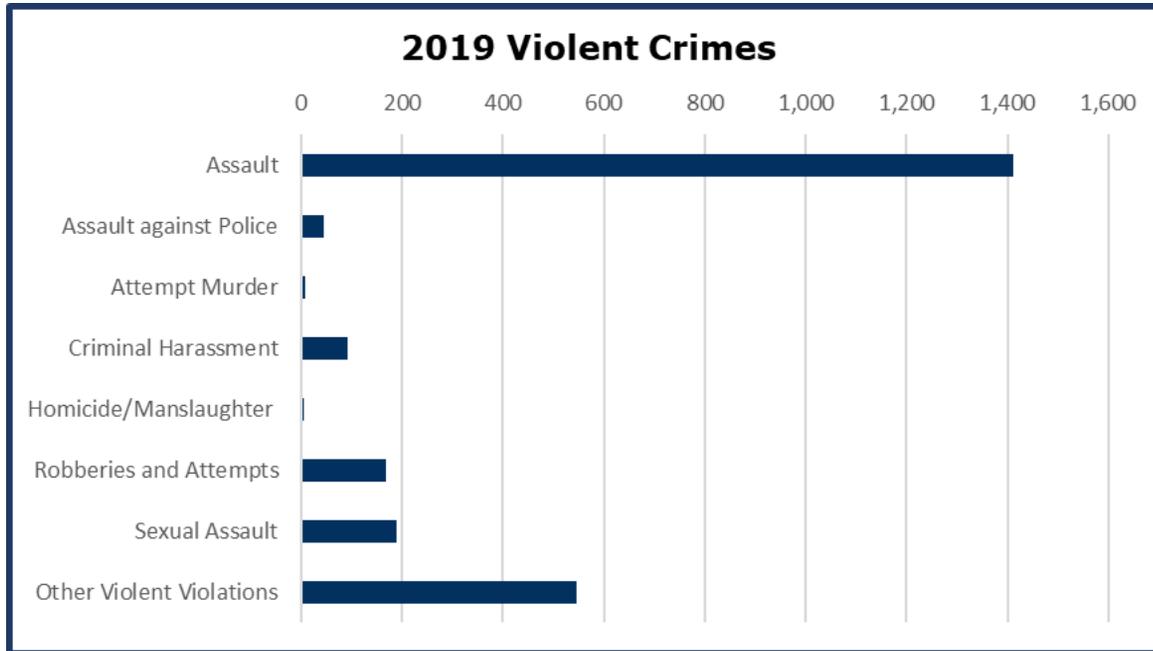
**258-TIPS**

**NOTICE!!!!**

- ◆ GOVERNMENT AGENCIES WILL **NOT** ACCEPT BITCOINS.
- ◆ KNOW WHO YOU ARE SENDING MONEY TO BEFORE IT IS ALL GONE.
- ◆ PLEASE CONFIRM WITH YOUR BANK BEFORE SENDING MONEY TO UNKNOWN PERSONS.
- ◆ CALL POLICE IMMEDIATELY IF YOU SUSPECT FRAUD.
- ◆ Or Call WINDSOR POLICE-FINANCIAL CRIMES UNIT @ (519)255-6700 ext. 4330




## INVESTIGATIVE SERVICES – Criminal Code Occurrences (Violent)



## SUDDEN DEATH

The Windsor Police Service attends and investigates all sudden deaths that result from homicide, suicide, accident, unexplained, unknown or apparent natural causes under circumstances that require the notification of a coroner or police officer pursuant to the Coroners Act.

In 2019, 294 deaths were investigated.

## **INVESTIGATION SERVICES HIGHLIGHT: Ljubica TOPIC Homicide (Cold Case)**

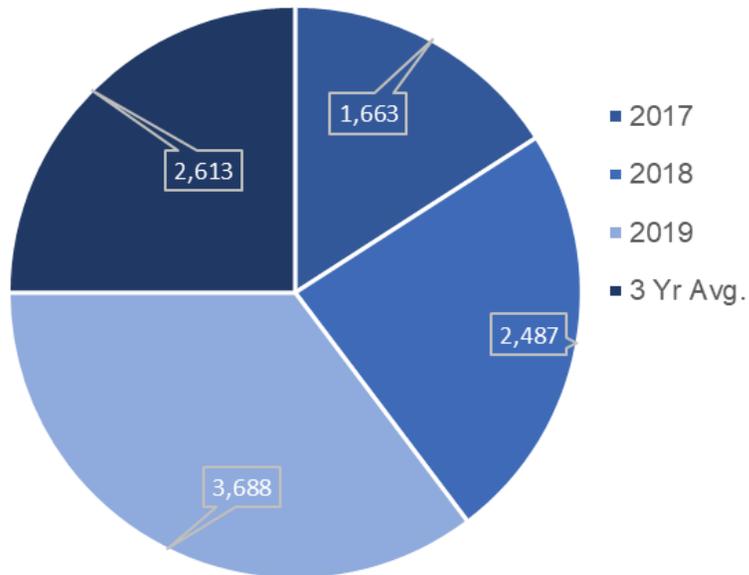
On May 14, 1971, Ljubica TOPIC (6 years old) was abducted in the 1200 block of Drouillard Rd. Her abductor was identified by witnesses as a male, and was last observed walking south on Drouillard Rd, holding her hand. Ljubica's body was discovered close to her home, shortly after she went missing.

This investigation spanned decades and involved many investigators. Thanks to the diligence and foresight of investigating officers at the time, seized evidence in the form of DNA helped identify a profile of the suspected murderer.

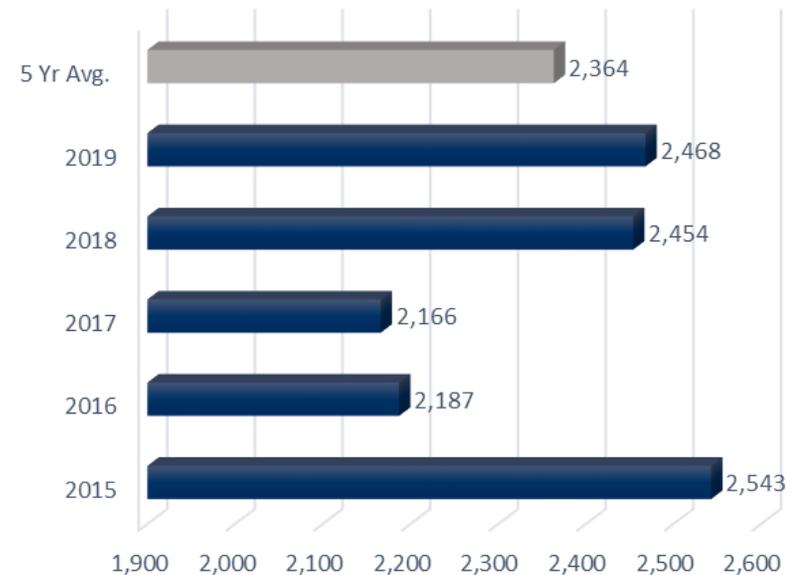
In 2019, using current investigative techniques, Windsor Police investigators were able to close a 48 year old homicide investigation.



### 2017 - 2019 Victim Services: Contacts by Cases



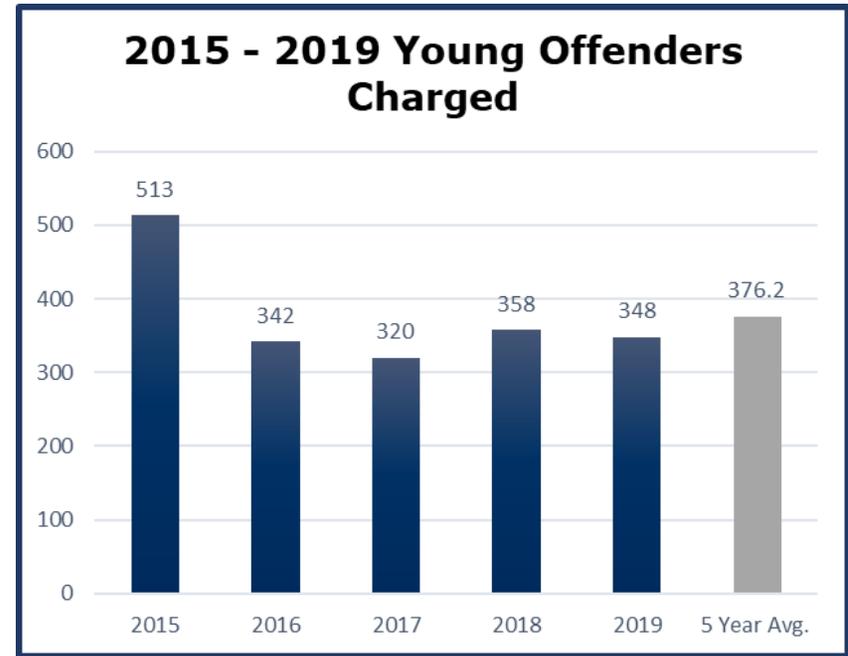
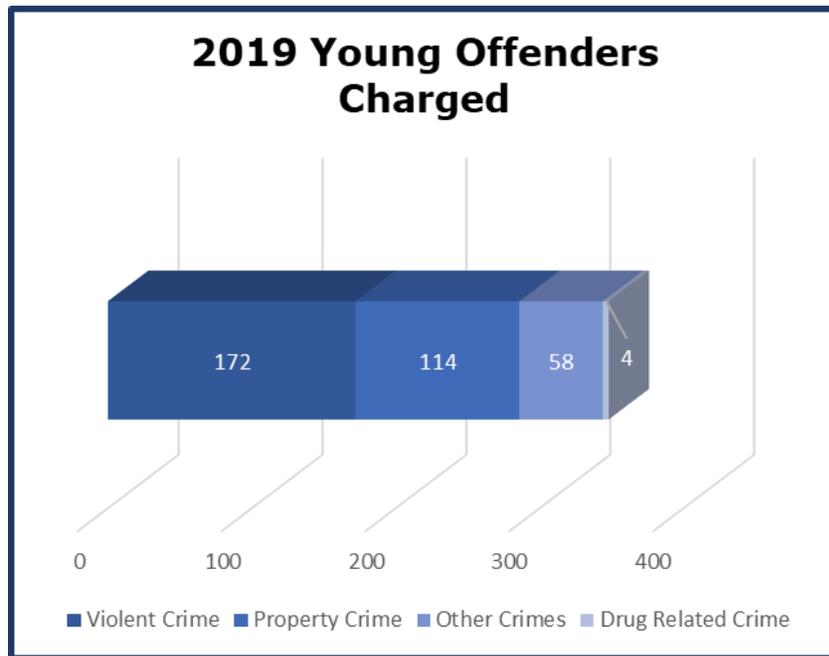
### 2015 - 2019 Victims of Violent Crimes



## Did You Know?

September 30, 2019, saw the termination of the Criminal Injuries Compensation Board (CICB) within the province of Ontario. CICB has awarded financial assistance to victims of crime since 1971. The Victim Quick Response Program (VQRP), introduced in 2007, was re-introduced after the termination of CICB as the Victim Quick Response Program (VQRP+). This enhanced program seeks to reduce instances where victims potentially relive their trauma and operates locally through Victim Services of Windsor-Essex County. VQRP+ assists victims, their immediate family members and witnesses in the aftermath of a violent crime.

## INVESTIGATION SERVICES – Young Offenders



### Did You Know?

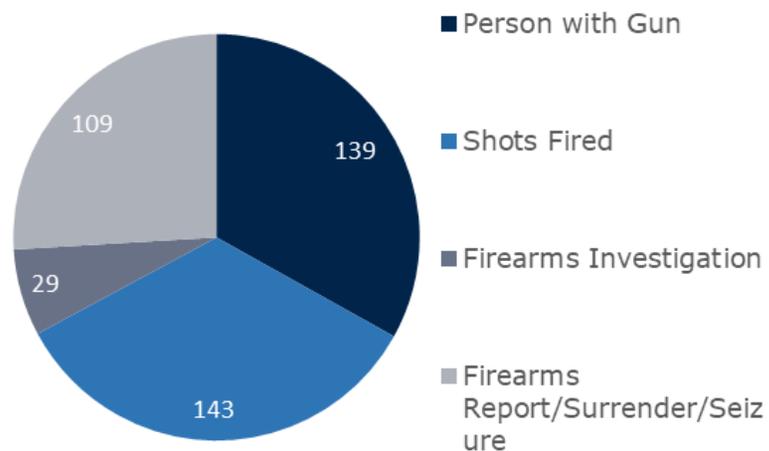
In 2019, the Windsor Police Service Detention Centre handled 10,573 prisoners. This total includes the 4,596 prisoners brought in from Ministry of Community Safety and Correctional Service facilities for court appearances.

## INVESTIGATIVE SUPPORT – Drug and Gun Enforcement

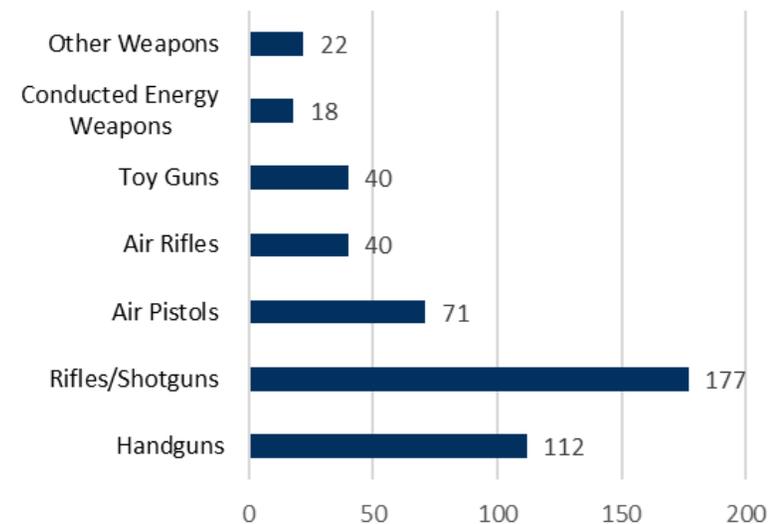
The Drugs and Guns Enforcement Unit (DGEU) investigates and enforces offences that relate to the possession, trafficking and importation of illicit narcotics contrary to the Controlled Drugs and Substances Act (CDSA). DGEU enforces the Criminal Code (CC) in relation to firearm offences. The Provincial Cannabis Enforcement Team (PCET) enforces the illegal distribution, cultivation and possession of cannabis contrary to the Federal Cannabis Act.



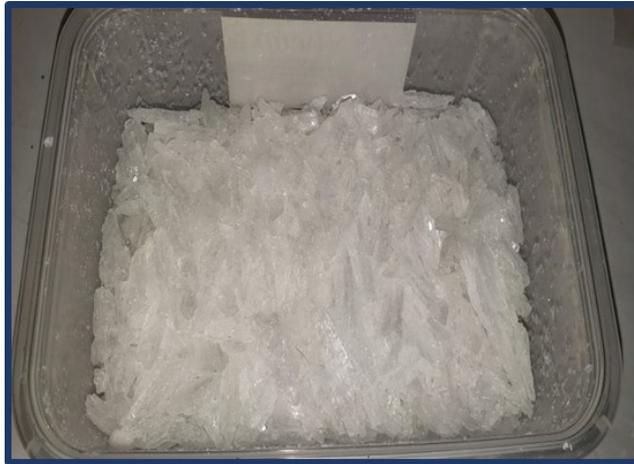
### 2019 Firearms Calls for Service by Type



### 2019 Firearms Seizures by Type



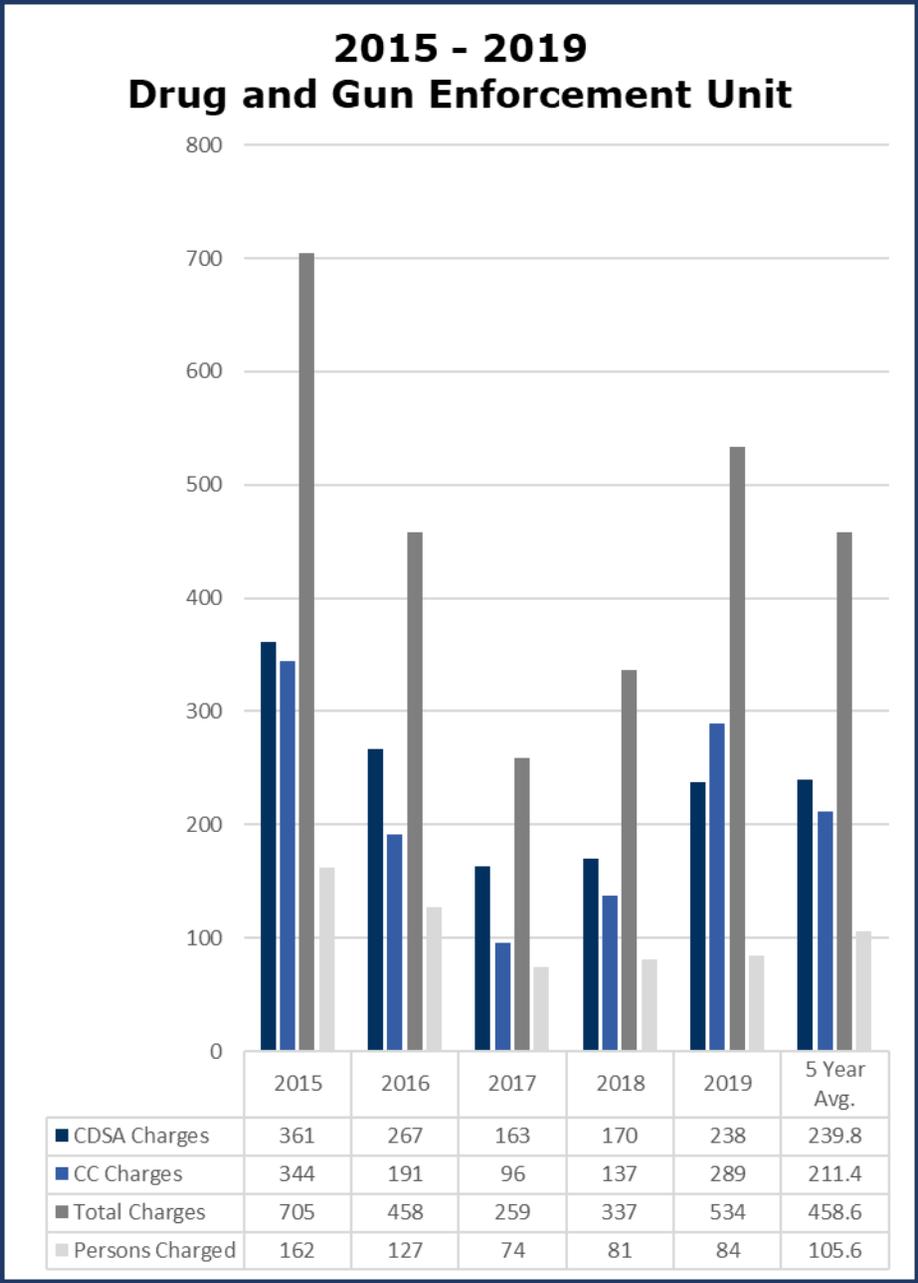
## Drug and Gun Enforcement Continued:



**METHAMPHETAMINE**

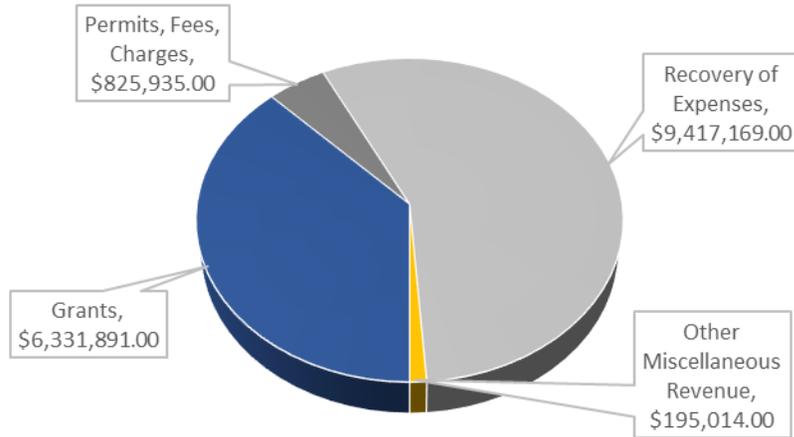


**COCAINE**

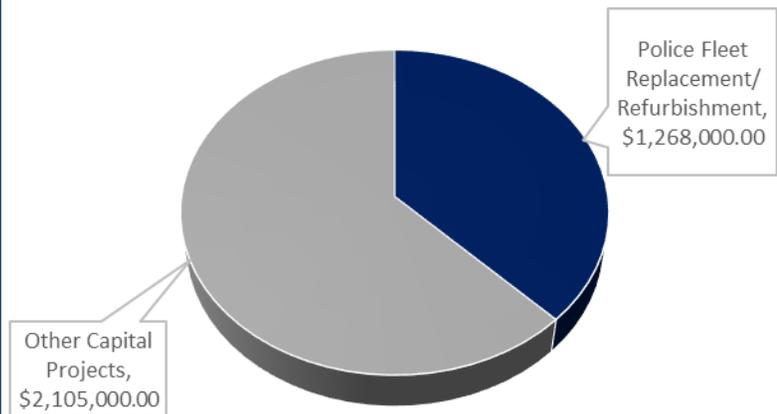


# COST OF POLICING

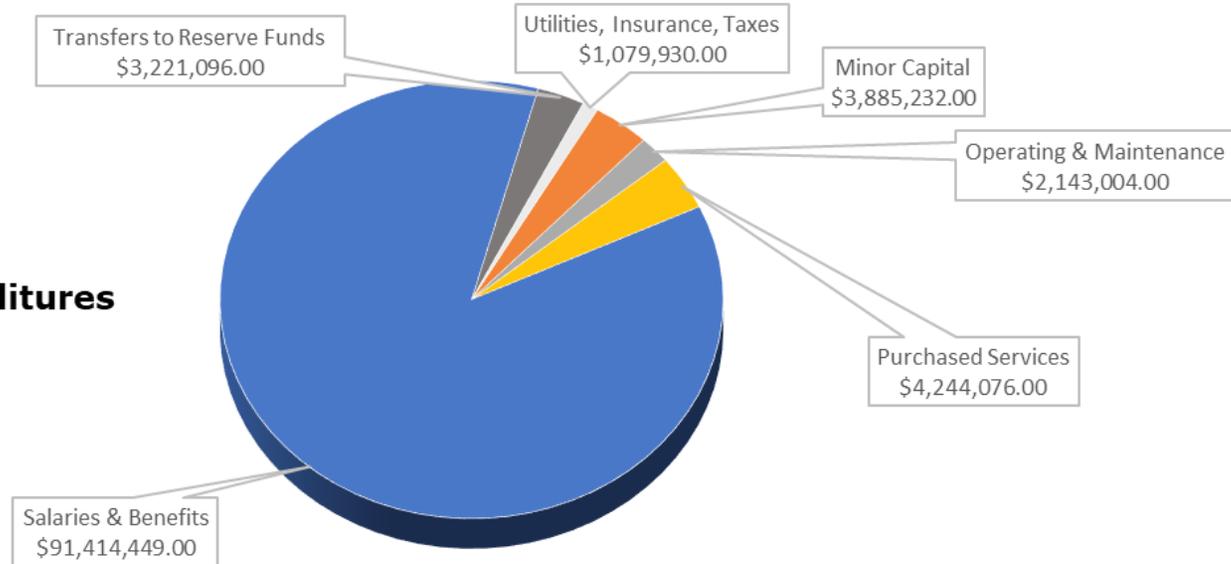
## 2019 Actual Revenues



## 2019 Capital Projects (Budget)



## 2019 Actual Expenditures

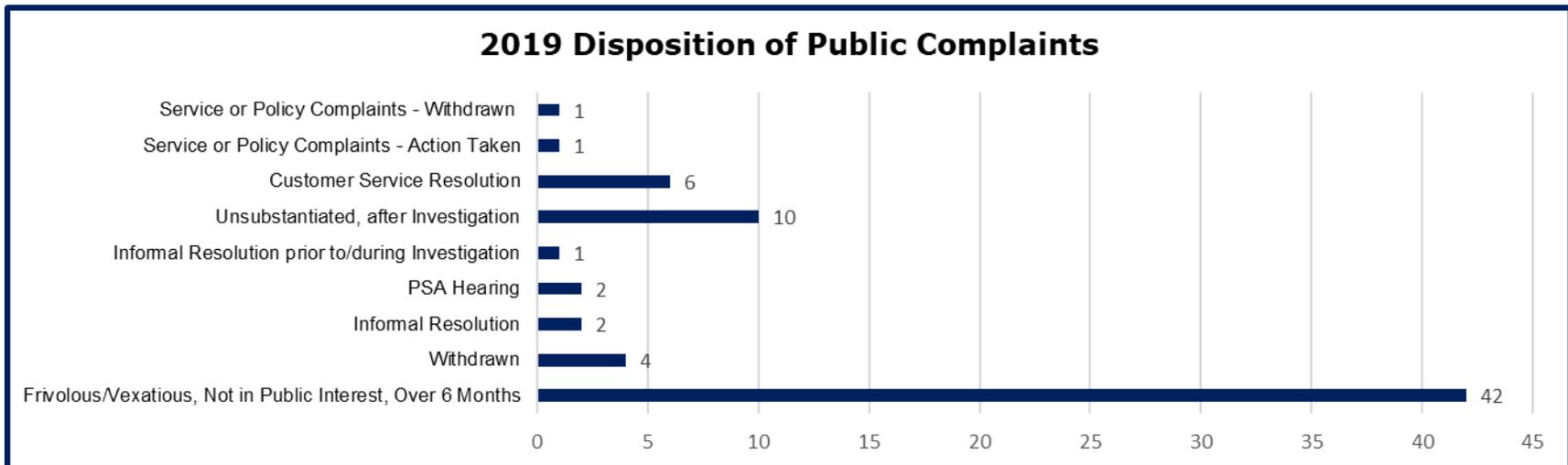
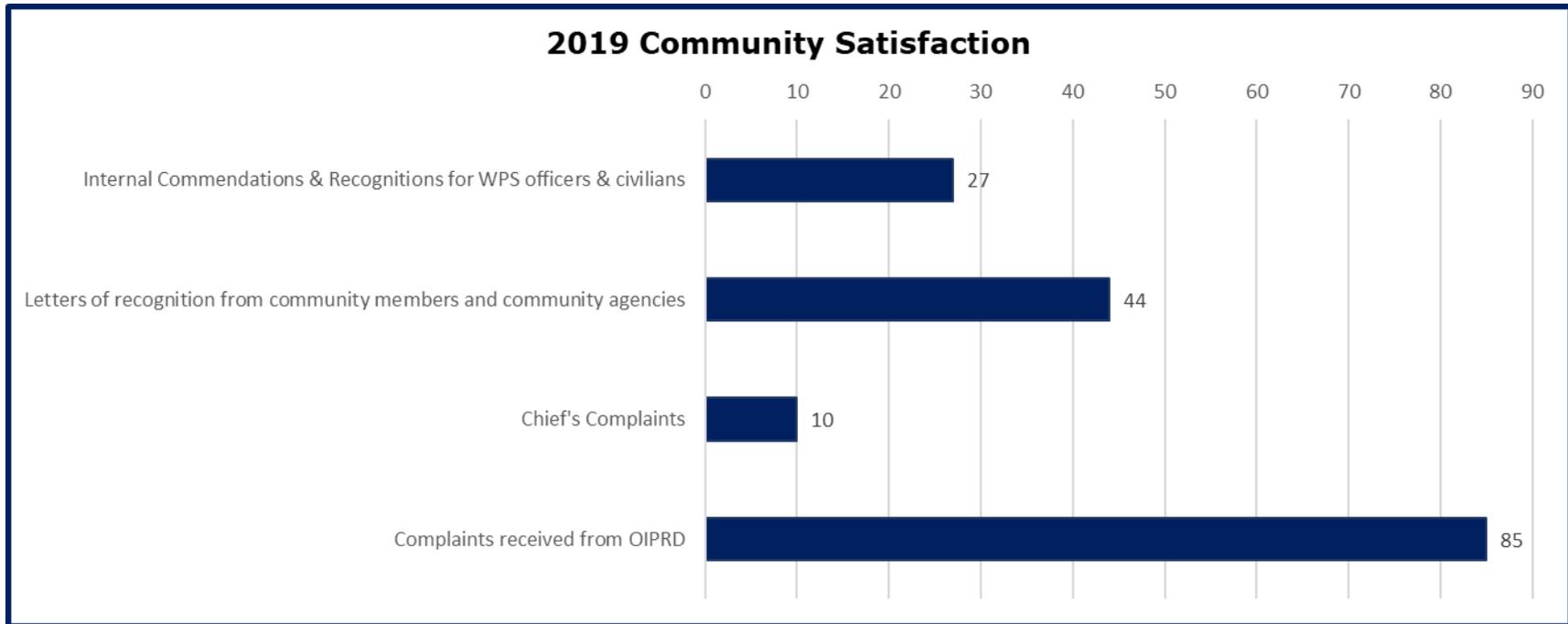


## COST OF POLICING

Annual Operating Budget					
	2015	2016	2017	2018	2019
Approved Budget	\$ 77,501,516	\$ 79,444,014	\$ 82,437,022	\$ 83,943,525	\$ 88,737,654
Statistics & Authorized Complement					
	2015	2016	2017	2018	2019
Approved Budget	\$ 77,501,516	\$ 79,444,014	\$ 82,437,022	\$ 83,943,525	\$ 88,737,654
Population	210,891	217,195	217,195	217,195	231,098
Households	97,894	91,585	91,585	91,585	97,160
Officer per Capita Ratio	1/471	1/485	1/486	1/473	1/461
Authorized Sworn Staff	448	448	447	459	501
Authorized Civilian Staff	145	145	146	148	150
Total CC Offences	14,045	13,866	15,428	18,413	18,349
*Note: 2019 figures include the Town of Amherstburg					



# COMMUNITY SATISFACTION



## RECOGNIZING EXCELLENCE, NEW HIRES & MEMORIAMs



### NEW HIRES:

Katlyn Petrozzi  
Ali Karhani  
Jeff Coccimiglio  
Oscar Legaspi  
Douglas Prince  
Cory Magliaro

### SPECIAL CONSTABLES

Matthew Allin  
Katrina Henderson  
Meghan Montminy

### CIVILIANS

Nicole Denomme  
Kirsten Jamieson  
Cody Tokarcik  
Angeline Adam  
Melissa Welker  
Jessica Lofthouse  
Alysha Plouffe  
Meaghan Olivastri  
Arwa Ahmed Sinna  
Jennifer Biggs  
Shannon Piasentin  
Denise Pelaccia  
Barbara Lamoure  
Laura Robson  
Sarah Fabiano  
Agripino Hernandez

### CADETS

Nicholas Long, Kyle Delaney, Andrew Kovacevic, Tyler VanSickle, Sam Bhatia, Ericka Spratt, Matthew Bashura, Mamoun Abu Khatir, Travis Durocher, Connor Roland, Rylan Salmon, Ahmad Chafchak, Jeffrey Theriault, Daniel Zeleny, Anne Suthers, Ryan Crevatin, Morgan Stewart, Luigi Falsetta, Chelsey Drouillard, Kaitlyne Leffelhoc, Nicole Fields, Patrick Wojdylo, Aidan Potvin, Alexi Bircakovic, David Salinitri, Kyle Shaw, Mark Turkalj, Brandon Coburn, Matthew Conte, Michael Johnston, William Eric Leardi, Sean Hickson, Justin Fisher

## SWORN RETIREES

Albert Frederick  
Jess Hodges  
Diane Donnelly  
Wren Dosant  
John Hebert  
John Cockburn  
Mike Ducharme  
Joan Allison  
Tim St. Pierre  
Nevin Virtue  
Jeff Dunn

## Civilian Retirees

Lori Foreman  
Evonne Ung  
Nadia Zinyk  
Keith Mitchell  
Jackie Moroun  
Brian Timm

## RETIRED SERVICE MEMBERS IN MEMORIAM

HARTLEIB, Thomas Sr. – Constable  
CORLESS, Harry – Constable  
EVANS, Carol – Civilian  
URE, James – Staff Inspector  
MCKNIGHT, Leslie – Sergeant  
CURTIS, Harley - Constable

## RECOGNIZING EXCELLENCE

Sworn – 30 Year Service Award: Joan Allison, Tim Berthiaume, John Cockburn, Roberto Diluca, Diane Donnelly, Andrew Moxley, Rocco Pelaccia, Gar Renaud, Tim St. Pierre, Jamie Suthers, Peter White

Civilian – 30 Year Service Award: Barry Horrobin, Jackie Moroun

Sworn – 20 Year Service Award: Shaun Ashton, David Bohdal, Jennifer Chamko, Robert D’Alimonte, Paolo Dicarolo, Robert Durling, Anthony Fanella, Shawn Farrand, Robert Hallett, Scott Nichol, Kenneth Price, Scott Robinson, Victor Sobieraj, Tracy Swystun, Heath Thompson, Robert Wilson, Adam Young

Civilian – 20 Year Service Award: Anthony Petrilli, Judy Magyarodi, Elaine Leblanc, Cathy MacDonald, Nicole Bojtos



## WINDSOR POLICE SERVICE

### HEADQUARTERS

150 Goyeau Street  
P.O. Box 60  
Windsor, ON N9A 6J5  
Tel: 519.255.6700  
Fax: 519.255.6191  
Email: [info@windsorpolice.ca](mailto:info@windsorpolice.ca)

### AMHERSTBURG DETACHMENT

532 Sandwich Street South  
Amherstburg, ON N9V 3R2  
Tel: 519.736.8559

### MAJOR F.A. TILSTON ARMOURY & POLICE TRAINING CENTRE

4007 Sandwich Street  
Windsor, ON N9C 1C3  
Tel: 519.971.7301

### COLLISION REPORTING CENTRE

2696 Jefferson Blvd.  
Windsor, ON N8T 2W6  
Tel: 519.944.6261



VISIT US: [www.windsorpolice.ca](http://www.windsorpolice.ca)

CONTACT US: Emergency 911  
General Inquiries: 519.255.6700  
TTY/Non-Emergency:  
519.258.6111

### REPORT PREPARED BY:

Constable Sharleen CASSADY  
Constable Lee ROSS

### DESIGNED BY:

Constable Sharleen CASSADY